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12	UNITED STATES D	DISTRICT COURT	
13	NORTHERN DISTRICT OF CALIFORNIA		
14		Case No. 4:16-CV-06654-CW	
15	ANTON BIELOUSOV, Individually and on Behalf of All Others Similarly Situated,		
16	Plaintiff,	AMENDED CLASS ACTION COMPLAINT	
17	vs.	CLASS ACTION	
18	GOPRO, INC. and NICHOLAS D.		
19	WOODMAN,		
20	Defendants		
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**DEFINED TERMS AND GLOSSARY** 

1 2 3 2015 10-K GoPro, Form 10-K (Feb. 29, 2016) 4 **Bates** Defendant, GoPro's ex-president and current director, Anthony Bates 5 GoPro's former Chief Technology Officer Stephen Baumer Baumer 6 GoPro's head of corporate development Colin Born Born 7 **CEO** Chief Executive Officer 8 9 **CFO** Chief Financial Officer 10 Channel The available stock of products with channel partners **Inventory** 11 COO Chief Operating Officer 12 **CTO** Chief Technology Officer 13 **Class Period** September 19, 2016 to November 8, 2016, inclusive 14 Subject to certain exclusions, all persons and entities who purchased GoPro Class 15 common stock during the Class Period 16 Company GoPro, Inc. 17 CRM Customers relationship management 18 Customer A business strategy that optimizes revenue and profitability while promoting 19 customer satisfaction and loyalty relationship 20 management **Defendants** Defendants GoPro, Woodman, McGee, and Bates 21 Any unmanned aircraft or ship that is guided remotely Drone 22 **Enterprise** An integrated suite of business applications/software which integrates areas 23 such as planning, purchasing, inventory, sales, marketing, finance and human resource 24 planning resources 25 **ERP** Enterprise resource planning 26 The Securities Exchange Act of 1934 **Exchange Act** 27 **GAAP** Generally Accepted Accounting Principles 28 iii

> AMENDED CLASS ACTION COMPLAINT No. 4:16-CV-06654-CW

Gartner Conference Video	Supply Chain Brain, <i>GoPro Retools Supply Chain for Rapid Growth</i> , http://www.supplychainbrain.com/content/videos/2011-videos/gartner-2011/gopro-retools-supply-chain-for-rapid-growth/
Generally Accepted Accounting Principles	A common set of accounting principles, standards and procedures that companies must follow when they compile their financial statements
GoPro	Defendant GoPro, Inc.
HERO5 Black	GoPro's new camera priced at \$399.99
HERO5 Session	GoPro's new camera priced at \$299.99
Individual Defendants	Defendants Woodman, McGee, and Bates
Karma drone	GoPro's new drone and entry into the drone market, priced at 799.99 without a GoPro camera, \$999.99 when bundled with the HERO5 Session, and \$1099.99 when bundled with the HERO5 Black
McGee	Defendant, GoPro's current CFO, Brian McGee
Netsuite	GoPro's ERP software providing real-time visibility into business performance across its global supply chain, customers, suppliers and inventories, as well as production planning, change control and demand planning
Plaintiff	Troy Larkin
Prober	Charles Prober, GoPro's COO since January 30, 2017
SaaS	Software-as-a-Service
SEC	United States Securities and Exchange Commission
Sell-in	The sale of goods to retailers prior to public retailing
Sell-through	The ratio of inventory on hand to products sold to consumers
Sept. 19, 2016 Tr.	GoPro, Analyst and Investor Meeting (Sept. 19, 2016) (transcript on file with Bloomberg, Inc.)
Software-as-a- Service	A type of cloud-based computing software
SOX	The Sarbanes-Oxley Act of 2002
Suiteflow	A feature on Netsuite which is a workflow management tool that helps users
	iv

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1		customize and automate business processes
2	Woodman	Defendant, GoPro's CEO and founder, Nicholas Woodman
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	1	AMENDED CLASS ACTION COMPLAINT

## **CHRONOLOGY**

Dec. 2009	GoPro adopts Netsuite enterprise resource planning software to monitor all aspects of business, including inventory and supply chain (¶44)
Oct. 28, 2015	Former CFO Jack Lazar states that GoPro tracks sell-through on a "weekly basis" when discussing oversupply of HERO4 cameras (¶135)
Feb. 3, 2016	GoPro announces revenue guidance of \$1.35–1.5 billion for 2016 (¶56)
May 5, 2016	GoPro announces delay of Karma until the holidays, reaffirms revenue guidance of \$1.35–1.5 billion for 2016 (¶57)
July 27, 2016	GoPro reaffirms revenue guidance of \$1.35–1.5 billion for 2016 (¶58)
	Defendants tout GoPro's tracking of inventory and sell-through (¶59, 61)
Aug. 9, 2016	Defendants continue to tout GoPro's inventory tracking (¶¶62-63)
	Born tells investors, with respect to Karma's customer base, "[o]ur view is that the consumer drone market is half a million to a million maybe" (¶62)
Sept. 19, 2016	GoPro unveils HERO5 camera line and the Karma drone, available globally on October 2, 2016 and October 23, 2016 respectively (¶¶64-65)
	McGee tells investors GoPro is "on track" to meet its revenue guidance despite new product supply shortage (¶¶70-71)
	Class Period begins
Sept. 20, 2016	Wedbush publishes an analyst report in which it estimated that revenue attributable to the Karma for 2016 would be \$96 million, reflecting an estimate of 150,000 units sold from October 23-December 31, 2016 (¶71)
Oct. 2, 2016	HERO5 Black and HERO5 Session cameras become available at select stores, online retailers, and GoPro.com (¶65)
Oct. 3, 2016	CEO Nicholas Woodman stated that GoPro's HERO5 and Karma drones sales would result in a "very nice post-holiday up-tick" for GoPro fans and investors (¶102) and reaffirmed Karma's October 23 availability (¶104)
Oct. 19, 2016	GoPro's Support Hub's Community Manager Jeff tells potential U.K. consumers that Karma will be available in the U.S. only (¶74)
Oct. 23, 2016	GoPro claims that Karma drones are available for sale, and posts

1		"#GoProKarma is here" on Twitter (¶73)
2 3	Oct. 24, 2016	GoPro responds on Twitter to a customer who was unable to secure a Karma drone that the Company had to concentrate their initial inventories of the drone in North America (¶73)
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5		Published report notes that GoPro "delayed its shipment date for its new Karma drone to November 28 from October 23 this weekend" (¶76)
6		GoPro's shares fall \$1.05 per share, or about 7% from the previous Friday's closing price of \$14.93, to close at \$13.88 (¶77)
7	Oct. 28, 2016	First video-taped crash of the Karma drone is uploaded onto YouTube (the
8		drone's owner contacted GoPro about this issue) (¶78)
9		Karma drone owner agilevista7555 posts on GoPro's Community Support
10		Hub regarding the battery defect (¶79)
11	Nov. 3, 2016	GoPro announces that 2016 revenue guidance will be reduced to \$1.25–1.3 billion and fourth quarter revenue guidance to \$625 million (+/- \$25 million),
12		attributing the bulk of the issue to the HERO5 supply shortage (¶¶84-85)
13	Nov. 4, 2016	GoPro's shares fall \$0.78 per share, or over 6.5% from the previous day's
14		closing price \$11.94, to close at \$11.16 per share (¶86)
15	Nov. 8, 2016	Class Period ends
16		GoPro recalls all 2,500 Karma drones after market close (¶89)
17 18	Nov. 9, 2016	GoPro's shares fall \$0.45 per share, or over 4% from the previous day's closing price of \$10.86, to close at \$10.41 per share (¶90)
19	Nov. 30, 2016	GoPro's President, Anthony J. Bates, steps down without explanation (¶125)
20	Jan. 5, 2017	CEO Woodman's interview with TechCrunch during which he says that the
21		Karma recall was due to the battery popping out on occasion (¶68)
22	Jan. 30, 2017	GoPro appoints its first Chief Operating Officer in almost two years (¶126)
23	Feb. 1, 2017	GoPro relaunches Karma, describes the issue underlying recall as related to the latch mechanism that secured the drone's battery (¶127)
24		the faten meenanism that secured the drone's battery (\pi 121)
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		AMENDED CLASS ACTION COMPLAINT

Feb. 2, 2017	GoPro announces that it missed its lowered revenue guidance with revenue of \$1.185 billion for the year and \$540 million for the fourth quarter, and sustained a GAAP loss of \$116 million during 4Q, attributing the miss to the Karma drone (¶¶128-29)
Feb. 3, 2017	GoPro's shares fall \$1.39 per share, or over 12% from the previous day's closing price of \$10.97, to close at \$9.58 per share (¶93)
	viii
	AMENDED CLASS ACTION COMPLAINT

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The allegations in this Amended Class Action Complaint are based on the personal knowledge of Lead Plaintiff Troy Larkin ("Plaintiff")<sup>1</sup> as to Plaintiff's own acts, and are based upon information and belief as to all other matters alleged herein. Plaintiff's information and belief is based upon the investigation by Plaintiff's counsel into the facts and circumstances alleged herein, including: (i) review and analysis of those public filings GoPro, Inc. ("GoPro" or the "Company") made with the United States Securities and Exchange Commission ("SEC") referenced herein; (ii) review and analysis of those press releases, analyst reports, public statements, news articles, and other publications referenced herein disseminated by or concerning GoPro and the other **Individual Defendants** named herein (together with GoPro, the "**Defendants**"); (iii) review and analysis of those Company conference calls, press conferences, and related statements and materials referenced herein; and (iv) review and analysis of those other documents referenced herein. Many additional facts supporting the allegations are known only to Defendants and/or are within their exclusive custody or control. Plaintiff believes that additional evidentiary support for the allegations will emerge after a reasonable opportunity to conduct discovery.

## NATURE AND SUMMARY OF THE ACTION

- 1. Subject to certain exclusions, Plaintiff brings this federal class action on behalf of all persons or entities who purchased GoPro common stock at artificially inflated prices between September 19, 2016 and November 8, 2016, inclusive (the "Class Period"), and were damaged thereby, seeking to pursue remedies under Sections 10(b) and 20(a) of the Securities Exchange Act of 1934 (the "Exchange Act"), and Rule 10b-5 promulgated thereunder.
- 2. GoPro is a consumer electronics company that develops mountable and wearable cameras, drones<sup>2</sup>, and related accessories which GoPro sells primarily through its website, and globally through retailers, and wholesale distributors.

All emphases are added and all internal citations and quotations are omitted unless otherwise noted.

A drone is "any unmanned aircraft or ship that is guided remotely." Dictionary.com, Drone, http://www.dictionary.com/browse/drone (last visited Mar. 12, 2017).

3. On September 19, 2016, the start of the Class Period, GoPro unveiled its new flagship cameras, the HERO5 Black (left) and the HERO5 Session (right), pictured below. GoPro stated that the HERO5 cameras would be available on October 2, 2016.



4. That same day, GoPro also unveiled its Karma® quadcopter drone, which was GoPro's entry into the drone market, and is pictured below. GoPro stated that the Karma drone would be available on October 23, 2016 at select retailers, globally. The drone was priced at \$799.99 when sold by itself, \$999.99 when bundled with the HERO5 Session, and \$1099.99 when bundled with the HERO5 Black.



- 5. GoPro's strategy was to leverage these new product launches during the holiday season to grow revenue and return to profitability 2016. The "vast majority" of its 2016 revenue would come from these launches.
- 6. Beginning February 3, 2016, GoPro guided that the Company would bring in \$1.35–1.5 billion in revenue for the year 2016. During a September 19, 2016 call, Brian McGee, GoPro's Chief Financial Officer, told investors that GoPro remained "on track" to meet that revenue guidance, and that GoPro's new drone, Karma, would take GoPro to new heights.
- 7. In fact, GoPro was suffering a shortage of Karma drones and HERO5 cameras that would make it impossible to meet its guidance. At that time, GoPro had at most 2,500 drones available to sell during the critical holiday period—meaning the most Karma could generate in revenues was approximately \$2 million. GoPro had led the market to believe that GoPro would need to sell 50,000-150,000 units to meet its guidance. Likewise, GoPro also experienced a supply shortage with its HERO5 line of cameras caused by difficulty with making the camera waterproof.
- 8. The Karma drone was scheduled to launch on October 23, 2016 through select retailers worldwide, and the HERO5 cameras would be available to consumers on October 2, 2016. Yet, on these launch dates, consumers were confronted with the unavailability of these new products and voiced their concerns to GoPro, especially regarding the Karma drone. On the day of the Karma's launch, Sunday, October 23, 2016, several users posted to GoPro's customer service website, its Support Hub, and GoPro's Facebook page lamenting the unavailability of the drone. On October 24, 2016, TheStreet published the results of availability checks conducted by analysts at Longbow Research, noting that the shipment date for the Karma drone was moved from October 23, 2016 to November 28, 2016, that the HERO5 camera supply was low, and that retailers received few restocks of the HERO5 cameras since receiving initial shipments on October 2nd.
- 9. As a result, GoPro's shares fell \$1.05 per share, or about 7% from the previous trading day's closing price of \$14.93, to close at \$13.88 on Monday, October 24, 2016.
- 10. Shortly thereafter, some of the few customers who managed to secure a Karma drone began reporting that their drones were inexplicably falling out of the sky. This was because GoPro's

Karma drone had a significant design defect, which was an ill-fitting battery latch, that resulted in the drones being removed from market during the key holiday period—negating whatever chance GoPro had of being profitable that year.

- 11. Unbeknownst to the market, GoPro had knowledge of the material facts about its product shortages, and the Karma drones' design defect.
- system which enabled *real-time access* to the Company's inventory throughout its supply chain and distribution channel—or as GoPro's head of corporate development put it, GoPro "know[s] exactly how much product is at the distributors and sitting at our direct customers." At any time, Defendants could have generated an inventory status report prior to making their false and/or misleading statements during the Class Period, and they would have recognized that the inventory GoPro had on hand and was available through its supply chain rendered it impossible to meet its guidance and customer demand.
- 13. Second, GoPro's past supply chain issues with its HERO4 cameras made Defendants keenly aware of the importance of inventory issues. Specifically, because GoPro had overestimated the demand for its prior camera model, the HERO4, when it first launched, GoPro was stuck with an oversupply of HERO4 cameras that it needed retailers to clear before they could sell HERO5 cameras. Having learned that lesson, GoPro tracked product sell-through, the ratio of inventory on hand to products sold to consumers, on a weekly basis.
- 14. Third, with respect to the Karma drone's battery latch defect, GoPro would have been made aware of the obvious battery defect had it adequately tested the drones. GoPro also would have been made aware of its Karma drones crashing, given that it has scoured the internet for videos shot by its products in the past, and did so during the Class Period. On October 28, 2016, five days after the Karma drone launched, a YouTube user named Brian Warholak posted a video of his drone falling out of the sky. Soon thereafter, other Karma users began posting similar videos of their drones falling on YouTube. Moreover, numerous Karma drone customers had posted on GoPro's own support hub regarding their Karma drones' battery problems and unexpected falls, and also

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reported those issues to GoPro's customer service.

- 15. After the market closed on November 3, 2016, GoPro stunned investors when it released its third quarter revenues, and lowered its 2016 full year guidance to \$1.25–1.3 billion and its fourth quarter revenue guidance to \$625 million (+/- \$25 million). GoPro attributed this revision to "production ramp-up" issues which resulted in a shortage of HERO5 cameras and Karma drones. GoPro attributed the "bulk of the" revenue hit to the HERO5, not Karma. GoPro also explained that its fourth quarter revenues assumed that Karmas would account for slightly less than 10%—or \$60 million—of the Company's revenues.
- 16. As a result, GoPro's shares fell \$0.78 per share, or over 6.5% from the previous day's closing price of \$11.94, to close at \$11.16 per share on November 4, 2016.
- 17. Investors were unaware that even GoPro's lowered guidance was not feasible. With a supply of just 2,500 defective Karma drones, or around \$2 million in drone sales, it would have been impossible to meet the reduced guidance.
- 18. Five days later, after the market closed on November 8, 2016, GoPro announced the recall of its Karma drones, disclosing for the first time that it had only produced and sold 2,500 drones, or about \$2 million in revenue. This was a far cry from the ~\$60 million required to meet its lowered revenue guidance, let alone the 50,000-150,000 units of Karma drones the market had been led to expect previously. Although GoPro's reduced revenue guidance was "no longer feasible,]" GoPro did not correct or update the guidance it issued five days earlier.
- 19. On news of the recall and confirmation of the paltry supply of 2,500 Karma drones produced by GoPro, GoPro's shares fell \$0.45 per share, or over 4% from the previous day's closing price of \$10.86, to close at \$10.41 per share on November 9, 2016.
- 20. Then, on February 2, 2017, GoPro reported its fourth quarter and full year 2016 revenues. To the dismay of investors, GoPro missed its lowered guidance, making only \$1.185 billion for the year and \$540 million for the fourth quarter. While GoPro had earlier tried to minimize the effect of its Karma drones, the Company finally admitted that the Karma drone was the "biggest challenge to [its] quarterly revenue[.]" GoPro, Q4 2016 Earnings Call, at 2 (Feb. 2, 2017)

(transcript on file with Bloomberg, Inc.).

- 21. In response, GoPro's shares fell \$1.39 per share, or over 12% from the previous day's closing price of \$10.97, to close at \$9.58 per share on February 3, 2017.
- 22. Unbeknownst to investors during the Class Period, the true facts, *inter alia*, which were known and/or recklessly disregarded by GoPro and its officers, but concealed from the investing public during the Class Period, were the following:
  - a) GoPro lacked sufficient supply of Karma drones to meet demand and to make Karma readily available for sale globally on October 23, 2016 because GoPro had at most 2500 drones available for sale, as explained in ¶¶48-49, 55, 59, 61-63, 71, 73-76, 80, 124;
  - b) GoPro lacked sufficient supply of HERO5 cameras to meet demand as explained in \$\\$159,61, 81, 83-84, 131;
  - c) GoPro's revenue and profitability guidance were not attainable due to GoPro's limited available supply of Karma drones and HERO 5 cameras as explained in ¶71, 81, 84-85, 92, 124;
  - d) GoPro was not "on track" to reach its revenue guidance due to GoPro's limited available supply of Karma drones and HERO 5 cameras as explained in ¶¶71, 81, 84;
  - e) Defendant McGee either did not in fact believe his opinion that GoPro was still on track to meet its revenue guidance because he was aware of GoPro's supply shortages after reviewing GoPro's real time inventory and supply monitoring systems as explained in ¶¶33-47, 55, 59, 61-63, 71, 81-84, or his opinion was misleading because McGee failed to disclose that he did not check GoPro's real-time inventory and supply monitoring systems that would have revealed GoPro's supply shortages prior to rendering his opinion;
  - f) GoPro's Karma drone suffered from an obvious design defect as explained in ¶¶67-69,
     78-80, 127, that caused drones to lose power mid-flight and drop from the sky; and

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g) GoPro failed to conduct adequate quality control testing of its Karma drone that would have detected the design defect in the drone's battery latch as explained in ¶¶48-49, 67-69, 72, 78-80, 127, 137.

### JURISDICTION AND VENUE

- 23. This action arises under and pursuant to Sections 10(b) and 20(a) of the Exchange Act, (15 U.S.C. §§ 78j(b), 78t(a)), and Rule 10b-5 promulgated thereunder by the SEC (17 C.F.R. § 240.10b-5).
- 24. This Court has jurisdiction over the action pursuant to Section 27 of the Exchange Act (15 U.S.C. § 78aa) and 28 U.S.C. § 1331.
- 25. Venue is proper in this District pursuant to § 27 of the Exchange Act, 15 U.S.C. § 78aa and 28 U.S.C. § 1391(b), as certain of the acts and conduct complained of herein, including dissemination or omission of materially false and misleading information to the investing public, occurred in this District.
- 26. In connection with the acts alleged in this Complaint, Defendants, directly or indirectly, used the means and instrumentalities of interstate commerce, including, but not limited to, the mails, interstate telephone communications, the Internet, and the facilities of the national securities markets.

#### THE PARTIES

### A. The Plaintiff

27. Lead Plaintiff Troy Larkin purchased GoPro common stock at artificially inflated prices during the Class Period and was damaged thereby when the truth was revealed.

#### **B.** The Defendants

- 28. Defendant GoPro is a Delaware corporation with its principal executive offices located at 3000 Clearview Way, San Mateo, California 94402. GoPro makes and sells mountable and wearable cameras, drones, and accessories. During the Class Period, GoPro's stock traded on the NASDAQ under the ticker symbol "GPRO."
  - 29. Defendant Nicholas Woodman ("Woodman") is the Company's founder and was the

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Company's Chief Executive Officer ("CEO") at all relevant times.

- 30. Defendant Brian McGee ("McGee") was at all relevant times the Company's Chief Financial Officer ("CFO").
- 31. Defendant Anthony Bates ("Bates") serves as the Company's director and was the Company's president from June 2013 until November 30, 2016.

### FACTUAL BACKGROUND

#### A. GoPro, Inc.

32. GoPro makes mountable and wearable "capture devices," i.e., cameras, drones, and accessories, which it sells on its website, and through retailers and wholesale distributors. GoPro, Form 10-Q at 6 (Nov. 4, 2016). GoPro's "core" products are its HERO line of cameras. GoPro, Form 10-K, at 6 (Feb. 29, 2016) ("2015 10-K"). The majority of GoPro's sales are made directly to consumers on its own website. See Jefferson Graham, USA Today, GoPro Recalls Karma drone, http://www.usatoday.com/story/tech/2016/11/08/gopro-recalls-karma-drone/93503884/ (Nov. 8, 2016); 2015 10-K at 8. Approximately half of GoPro's revenue comes from sales made to consumers outside the U.S. See 2015 10-K at 5 ("Sales to customers outside the U.S. were more than 50% of our 2015 revenue and have increased from 43% in 2014.").

#### В. **GoPro's Real-Time Supply Chain Monitoring System**

- 33. Enterprise resource planning ("ERP") is a process by which a company manages and integrates the important parts of its business. Investopedia, Enterprise Resource Planning – ERP, http://www.investopedia.com/terms/e/erp.asp (last visited Mar. 12, 2017). ERP "integrates areas such as planning, purchasing, inventory, sales, marketing, finance and human resources." *Id.*
- 34. Today, many companies adopt ERP software, which at its most basic level integrates the processes that are essential to running a business, including inventory and order management, accounting, human resources, and customer relationship management ("CRM"). What is ERP? NetSuite, http://www.netsuite.com/portal/resource/articles/erp/what-is-erp.shtml. CRM is a business strategy that optimizes revenue and profitability while promoting customer satisfaction and loyalty. Customer Relationship Management (CRM), IT Glossary, Gartner, http://www.gartner.com/it-

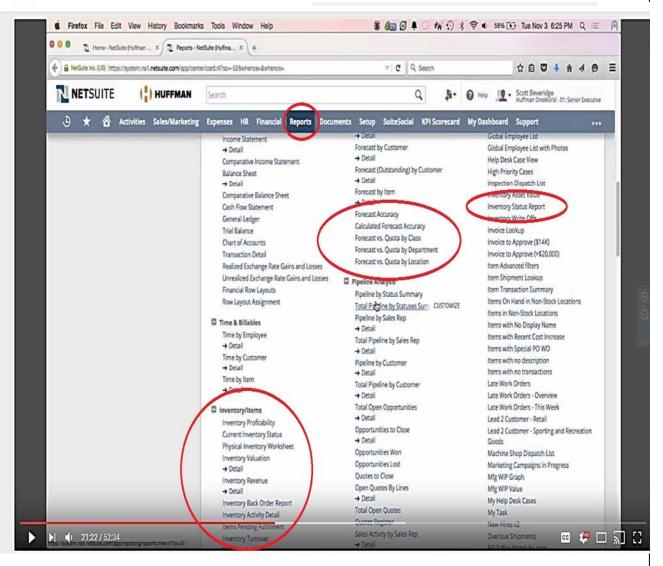
glossary/customer-relationship-management-crm/ (last visited Mar. 9, 2017). CRM software provides functionality to companies in sales, marketing, customer service, and digital markets. *Id*.

- 35. The central feature of all ERP systems is a shared database that supports multiple functions that are used by different business units, meaning that employees in different divisions can rely on the same information for their specific needs. *What is ERP?* NetSuite, http://www.netsuite.com/portal/resource/articles/erp/what-is-erp.shtml.
- 36. ERP systems today are often Software-as-a-Service ("SaaS") solutions, meaning that they are owned, delivered, and managed remotely by one or more providers. *Software as a Service (SaaS), IT Glossary*, Gartner, http://www.gartner.com/it-glossary/software-as-a-service-saas/. In other words, they are a type of cloud-based computing. *What is ERP?* NetSuite, http://www.netsuite.com/portal/resource/articles/erp/what-is-erp.shtml.
- 37. Cloud-based ERP enables *real-time* reporting and business intelligence,<sup>3</sup> which aids executives and staff who seek visibility into their business. *What is ERP?* NetSuite, http://www.netsuite.com/portal/resource/articles/erp/what-is-erp.shtml (emphasis in original).
- 38. Among other things, an ERP solution provides a global, *real-time* view of data that can enable companies to address concerns proactively and drive improvements. *Id*.
- 39. NetSuite is a cloud-based SaaS that allows a company to integrate its ERP, accounting, CRM, and web capabilities. *Netsuite, Product Overview*, Cloud Taxonomy, http://cloudtaxonomy.opencrowd.com/taxonomy/software-as-a-service/erp/netsuite/. Netsuite is owned by Oracle Corp. Press Release, *Oracle Completes Tender Offer for Acquisition of Netsuite*, https://www.oracle.com/corporate/pressrelease/oracle-tender-offer-netsuite.html (Nov. 5, 2016).
- 40. Among other things, NetSuite's ERP provides users with the ability to manage "end-to-end inventory and inbound/outbound logistics in *real-time*." *Enterprise Resource Planning*

<sup>&</sup>quot;Business intelligence is an umbrella term that includes the applications, infrastructure and tools, and best practices that enable access to and analysis of information to improve and optimize decisions and performance." *Business Intelligence*, *IT Glossary*, Gartner, http://www.gartner.com/it-glossary/business-intelligence-bi/.

System, NetSuite, http://www.netsuite.com/portal/products/erp.shtml (last visited Mar. 9, 2017).

41. As shown below, NetSuite's ERP also has a "report" function that allows users to view reports such as "forecast v. quota," "current inventory status," "current inventory turnover," "inventory revenue," and "inventory status report[s]." *See Demo: Future-Proof Your Manufacturing Business on NetSuite*, NetSuite, https://www.youtube.com/watch?v=KXbZCXb4nTY (created on Nov. 3, 2015). Netsuite's ERP system may be used by various members of an organization, including "senior executives." *Id*.



42. NetSuite also provides "SuiteFlow," a workflow management tool that helps users

customize and automate business processes. *Workflow Engine Suiteflow*, NetSuite, http://www.netsuite.com/portal/platform/developer/suiteflow.shtml (last visited Mar. 9, 2017). One of SuiteFlow's key benefits is that it allows a Company to "[i]mprove responsiveness by enabling continual tracking of various steps in a business process." *Id*.

- 43. In or around December 2009, GoPro chose NetSuite to be its ERP service provider. *See* Supply Chain Brain, *GoPro Retools Supply Chain for Rapid Growth*, http://www.supplychainbrain.com/content/videos/2011-videos/gartner-2011/gopro-retools-supplychain-for-rapid-growth/ ("Gartner Conference Video").
- 44. During a June 2011 conference, GoPro's then-Chief Technology Officer ("CTO") Stephen Baumer ("Baumer") explained that the Company decided in or around December 2009 that it needed a solution to the communication problems it faced with its different vendors and logistics partners. Gartner Conference Video. According to Baumer, GoPro chose NetSuite to bring its supply chain into holistic view and to add accounting, *full-fledged ERP*, an eCommerce platform, and *a CRM platform to get a complete view of its product and customers at the same time*. *Id*.
- 45. Baumer explained that when the Company implemented NetSuite, it had only 8 employees. *Id.* Because of its small size, they were able to grow the business around NetSuite. *Id.* NetSuite enabled GoPro to share and collaborate on its supply chain with suppliers and to give suppliers limited access to GoPro's account to view pertinent information. *Id.* Baumer also mentioned using NetSuite's "SuiteFlow" feature, and noted that NetSuite's advanced manufacturing module, introduced in or around 2010, would give the Company even more visibility and functionality around materials requirement planning, change control, and demand planning. <sup>4</sup> *Id.*

Investopedia, http://www.investopedia.com/terms/m/mrp.asp (last visited Mar. 9, 2017). Demand planning is "[t]he development of a forecast that reflects known constraints and any possible associated impacts that may occur as a result of external events, capacity (either production or

logistics) or changing priorities." Demand Planning & Forecasting, IGD,

http://www.igd.com/Research/Supply-chain/Demand-planning--forecasting/ (last updated March 2011). Change control "is a systematic approach to managing all changes made to a product or

<sup>23 &</sup>quot;A materials requirement planning (MRP) information system is a sales forecast-based system used to schedule raw material deliveries and quantities, given assumptions of machine and labor units required to fulfill a sales forecast." *Materials Requirement Planning – MRP*, Investopedia, http://www.investopedia.com/terms/m/mrp.asp (last visited Mar. 9, 2017). Demand

Baumer stated that he did not know if GoPro could have grown as quickly as it did (from 8 employees in 2009 to about 95 employees in June 2011) without having a solution like NetSuite. *Id.* 

- 46. As NetSuite would report in May 2012, GoPro uses "NetSuite to run its ERP, manage a globally distributed supplier network, inventory logistics, accounting and eCommerce in the cloud while having real-time visibility into business performance across its global supply chain, customers, suppliers and inventories, as well as production planning, change control and demand planning." Press Release, NetSuite Implementation at GoPro named to top 100 list by Supply & Demand Chain Executive Magazine, http://www.netsuite.com/portal/press/releases/nlpr05-22-12.shtml (May 21, 2012).
- 47. Based on the LinkedIn profiles of current employees and GoPro's job postings, the Company continues to use NetSuite's ERP. See Uday Shinde, Director at GroPro, LinkedIn, https://www.linkedin.com/in/uday-shinde-aa6996 (last visited Mar. 8, 2017) (describing his role at GoPro as the IT Director responsible for ERP applications and integration platforms, and listing "ERP-NetSuite"); Sreekand Sundarrajan, NetSuite Technology Lead at GoPro, LinkedIn, https://www.linkedin.com/in/sreekantsundarrajan (last visited Mar. 8, 2017) (indicating that he served in this role at GoPro since May 2015); Madhu Melkote, Sr. Business Systems Analyst at GoPro, LinkedIn, https://www.linkedin.com/in/madhu-melkote-79b64a6 (last visited Mar. 8, 2017) (indicating that he served in this role at GoPro since July 2016 and that his duties included managing the NetSuite ERP application to support global supply chain for GoPro and "[a]rchitected the [i]ntegration with NetSuite ERP application"); Job Posting, GoPro, Director of Supply Chain, China Operations, Glassdoor.com (posted on or around February 14, 2017), https://www.glassdoor.com/job-listing/director-of-supply-chain-china-operations-gopro-

system. The purpose is to ensure that no unnecessary changes are made, that all changes are documented, that services are not unnecessarily disrupted and that resources are used efficiently." TechTarget, Definition: change control, http://searchdisasterrecovery.techtarget.com/definition/change-control (last visited Mar. 10, 2017).

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1	with knowledge of NetSuite); Job Posting, GoPro, North America Fulfillment Manager,
2	Glassdoor.com (posted on Mar. 9, 2017), https://www.glassdoor.com/job-listing/director-of-supply-
3	chain-china-operations-gopro-JV_IC1147406_KO0,41_KE42,47.htm?jl=2307893929 (seeking
4	applicant with experience with NetSuite); Job Posting, GoPro, Senior Supply Chain Planner,
5	GoPro.com (last visited Mar. 1, 2017) (seeking applicant with knowledge of NetSuite).
6	C. GoPro Tracks Consumers' Feedback On Their Products
7	48. In addition to monitoring its supply chain, GoPro also "engag[es] with customers
8	to introduce meaningful and empowering new features that expand the versatility and performance
9	of [its] products." 2015 10-K at 7. One of the ways GoPro monitors the usage of its products is
10	through user-provided videos. GoPro "scours" the internet, including Youtube, for videos captured
11	via the Company's devices. See CBS News, 60 Minutes, GoPro's Video Revolution,
12	http://www.cbsnews.com/news/gopros-video-revolution/ (Nov. 10, 2013); Reddit, Hey Reddit
13	howzit?! Nick Woodman. Founder/CEO of GoPro, AMA! (Oct. 6, 2016). GoPro then selects videos
14	for its "GoPro Awards[,]" which it posts on its website and Youtube page. See GoPro, GoPro
15	Awards: Official Selections,
16	https://www.youtube.com/playlist?list=PLSSPBo7OVSZsljlGMHtOnWm8HXdUGl2Xt (last
17	updated Feb. 8, 2017).
18	49. Additionally, GoPro's website serves as a hub for its "community" of users. See
19	GoPro Support Hub, https://community.gopro.com/ (last visited Mar. 10, 2017). On its support hub,
20	GoPro's customers can post questions, as well as share and find solutions and stories regarding their
21	GoPro devices. GoPro Support Hub, Getting Started, https://community.gopro.com/t5/Getting-
22	Started/ct-p/GettingStarted (last visited Mar. 10, 2017).
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24	D. GoPro's History Of Supply Chain Issues With Its Prior Flagship Camera – the HERO4
25	50. On July 12, 2015, the HERO4 Session, GoPro's new camera and key new product
26	offering for 2015, went on sale. Press Release, GoPro Launches HERO4 Session: The Smallest,

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Lightest and Most Convenient GoPro, Yet, https://gopro.com/news/gopro-launches-hero4-session-

the-smallest-lightest-and-most-convenient-gopro-yet (Jul. 6, 2015).

- 51. When GoPro released the HERO4 Session camera, it produced more cameras than the market wanted. *See* Travis Houim, The Motley Fool, *Mission Impossible: GoPro Going Blind Into Building Out Karma Inventory*, https://www.fool.com/investing/2016/10/27/mission-impossible-gopro-going-blind-into-building.aspx (Oct. 27, 2016). This resulted in a \$21 million impact to revenue from price reductions on the HERO4 Session, \$40 million from price protection charges for the camera in the fourth quarter of 2015, and a \$57 million write down of excess purchase order commitments, excess inventory, and obsolete tooling. *Id*.
- 52. On October 28, 2015, GoPro announced that it was aware of weak initial sell-through—*i.e.*, "the amount or percentage of a product that is sold to consumers relative to the total quantity available in stores" (Merriam-Webster, Definition of Sell-Through, https://www.merriam-webster.com/dictionary/sell%E2%80%93through (last visited Mar. 14, 2017))— of the HERO4 Session in late July 2015. GoPro, Q3 2015 Earnings Call, at 2 (Oct. 28, 2015) (transcript on file with Bloomberg, Inc.). Hero4 Session channel inventory<sup>5</sup> exceeded the Company's target levels. Tiernan Ray, *GoPro: At Saturation, Hard for 'Hero 5' to be a hero, Says Longbow*, Tech Trader Daily, Barrons (June 14, 2016), http://blogs.barrons.com/techtraderdaily/2016/06/14/gopro-at-saturation-hard-for-hero-5-to-be-a-hero-says-longbow/.
- 53. Due to overproduction, GoPro's retail channel was so full of its HERO4 line of cameras that GoPro spent the first three quarters of 2016 waiting for retailers to sell-through what they had already bought from GoPro. *See* GoPro, Q3 2016 Earnings Call, at 4 (Nov. 3, 2016) (transcript on file with Bloomberg, Inc.). As Woodman characterized it, 2016 was to serve as "a bit of a correction year for [GoPro] because [in 2015 GoPro] introduced too many products at confusing price points." Bloomberg, *GoPro CEO: 2016 Was a Bit of a Correction Year for Us*,

Channel inventory refers to "[t]he available stock of [] products with [] channel partners[.]" SAP, *Channel Inventory*, http://help-legacy.sap.com/saphelp\_crm60/helpdata/en/66/690552f219104b86f7e6365b3f8e6f/content.htm (last visited Mar. 13, 2017).

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https://www.bloomberg.com/news/videos/2016-10-03/gopro-ceo-2016-was-a-bit-of-a-correctionyear-for-us (Oct. 3, 2016).

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#### GoPro Prepares The Market For The Launch Of Its HERO5 Camera Line Ε. and Its Karma Drone

In 2016, the Company had set its eyes on the consumer drone market (2015 10-K at

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9), and also prepared to launch its all-new line of HERO5 cameras by the holiday season (GoPro, Form 10-Q, at 22 (July 29, 2016)).

55. GoPro planned to enter the drone market with the launch of the Karma. GoPro initially told investors that Karma would hit "store shelves in the first half of 2016." GoPro, Q4 2015 Earnings Call, at 4 (Feb. 3, 2016) (transcript on file with Bloomberg, Inc.). During GoPro's Feb. 3, 2016 conference call, President Bates noted that the Company created a registration page on its website in November 2015 "where more than 100,000 consumers have already registered to receive updates about Karma." Id at 4.

56. On February 3, 2016, GoPro issued its 2016 full-year revenue guidance, stating that GoPro expected revenue of approximately \$1.35 to \$1.5 billion. Press Release, GoPro Announces Fourth Quarter and Full Year 2015 Results, http://investor.gopro.com/press-releases/press-releasedetails/2016/GoPro-Announces-Fourth-Quarter-and-Full-Year-2015-Results/default.aspx (Feb. 3,

2016).

57. On May 5, 2016, Woodman told investors that Karma's launch would be *delayed* to the holiday season of 2016. GoPro, Q1 2016 Earnings Call, at 3 (May 5, 2016) (transcript on file with Bloomberg, Inc.). Woodman assured investors that "Karma includes revolutionary features that differentiate[d] [it] from other drones. Features that make it much more than a drone and deliver the versatility, value and performance that consumers expect from GoPro. To give ourselves more time to fine-tune these features, we have made the difficult decision to push Karma's launch to the holidays." Id. Notwithstanding the Karma drone's delay, GoPro maintained its revenue guidance (id. at 6)—"contemplate[ing] a tremendous level of success for both the Karma drone and the new

1	HERO cameras." Wedbush, The Delay of GoPro's Drone Leads to Bad Karma for Investors, at 2	
2	(May 6, 2016).	
3	58. On July 27, 2016, GoPro announced its second quarter 2016 results. Press Release,	
4	GoPro Announces Second Quarter 2016 Results, http://investor.gopro.com/press-releases/press-	
5	release-details/2016/GoPro-Announces-Second-Quarter-2016-Results/default.aspx (July 27, 2016).	
6	GoPro maintained its revenue guidance of \$1.35 to \$1.5 billion. <i>Id</i> .	
7	59. That same day, GoPro held a conference call with investors. During that call, McGee	
8	answered an analyst's question regarding GoPro's channel inventory stating, "I think we've done a	
9	great job in channel inventory The existing products continue to sell out in the summer months	
10	and then be ready for a heck of a launch in the second half." GoPro, Q2 2016 Earnings Call, at 11	
11	(July 27, 2016) (transcript on file with Bloomberg, Inc.). With respect to GoPro's upcoming Karma	
12	and HERO5 launch, Woodman responded to an analyst's question regarding retail space and	
13	GoPro's launch strategy, stating:	
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15	[W]hat I can say is that we have shared Karma with some of our key retailers and we've shared our other new products with some of our key retailers and the	
16	reception has been fantastic And another point to note on is that this year we're doing a much better job of communicating with our retailers globally to	
17	prepare together as a team for new product launches and to maximize the marketing opportunities around those launches. And that's something that we've	
18	never really done a terrific job of before because strategically we held our new products much more closer to the vest and kept it secret from our retailers up until	
19	just before launch. And we realized last year that we needed to be a much better partner with our retailers and get ahead of it earlier so that we could plan big	
20	launches with them. And that's something that I'm very proud of that we've changed our approach to channel marketing. And we expect it to bear fruit this	
21	second half.	
22	* * *	
23	<i>Id.</i> at 12.	
24	60. Woodman based his personal enthusiasm on his ownership of the Karma, stating, " <i>I</i> "	
25	have been using Karma extensively and it's so much more than a drone." Id. at 2.	
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- 61. McGee also noted that for the second half of 2016, GoPro would "manage both sell-in<sup>6</sup> and sell-through each quarter to be as close as they can be even with our product launches. So we don't get too far ahead or behind ourselves and we manage both our inventories and the inventories of the channel." Id. at 6. Bates also assured investors that GoPro was "closely tracking [inventory] and making sure that [it] can ramp into our second half plans" and that GoPro "fe[lt] really good about [its] inventory right now." Id. at 11.
- 62. Then, at the August 9, 2016 Pacific Crest Global Technology Leadership Forum, Colin Born ("Born"), GoPro's Head of Corporate Development, stated to investors with respect to Karma's potential customer base, "[o]ur view is that the consumer drone market is half a million to a million maybe. . . . Those of us around GoPro who have been using Karma over the last month, and who are drone enthusiasts, we're bubbling." GoPro, Pacific Crest Global Technology Leadership Forum, at 5 (Aug. 9, 2016) (transcript on file with Bloomberg, Inc.).
- 63. During the call, Born also highlighted the fact that "over the last 18 months, I think [GoPro] [has] done a really good job of expanding our visibility into the channel and *knowing* exactly how much product is at the distributors and sitting at our direct customers." *Id.* at 6.

### F. GoPro Unveils Its New HERO5 Cameras And Karma Drone

- 64. On September 19, 2016, GoPro unveiled the HERO5 Session, and the HERO5 Black, and the Karma drone. Press Release, GoPro, Now an End-to-Storytelling Solution with Cloud-Connected HERO5 Cameras, GoPro Plus Subscription Service; Quik Editing Apps, http://investor.gopro.com/press-releases/press-release-details/2016/GoPro-Now-an-End-to-End-Storytelling-Solution-with-Cloud-Connected-HERO5-Cameras-GoPro-Plus-Subscription-Service-Quik-Editing-Apps/default.aspx (Sept. 19, 2016).
  - 65. GoPro's press release that announced the unveiling of these products listed their

Sell-in is defined as "[t]he sale of goods to retail traders prior to public retailing." Oxford Dictionary, *Definition of sell-in*, https://en.oxforddictionaries.com/definition/us/sell-in (last visited Mar. 13, 2017).

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respective prices and the dates on which they would become available for sale. The HERO5 Session and HERO5 Black cameras were priced at \$299.99 and \$399.99 respectively and were listed as being available on October 2, 2016. *Id.* The Karma was priced at \$799.99 without a GoPro camera, \$999.99 when bundled with the HERO5 Session, and \$1099.99 when bundled with the HERO5 Black. *Id.* The Karma was listed as being available on October 23, 2016. *Id.* 

66. These products were expected to produce "the vast majority of [GoPro's] full-year revenue occurring in the second half of the year." GoPro, Q1 2016, at 6 (May 5, 2016) (transcript on file with Bloomberg, Inc.).

## G. Karma's Battery Latch Design Defect

- 67. Karma had an advertised flight time of "about 18 minutes[,]" which was low in light of the more common "25 minutes" on models which appeared on Bestbuy's website. Robert W. Stone, Cowen and Company, *New Products Look Good, But Consumer Reaction and Financial Impact TBD* (Sept. 20, 2016).
- a material design defect, "inherent in [Karma's] design[,]" that dangerously reduced even that modest flight time. See Cobos v. Ray-GoWagner, Inc., 1994 U.S. App. LEXIS 792, at \*4 (9th Cir. 1994). The drone's battery latch had a design flaw such that the "batteries disconnected during flight resulting in a loss of power." GoPro, Q4 2016 Earnings Call, at 2 (Feb. 2, 2017) (transcript on file with Bloomberg, Inc.). The battery "clearly" did not fit without forcing it in. See Ex. A, Robert Lawrence, GoPro Karma Battery Fit Issue It Doesn't Fit!, available at https://www.youtube.com/watch?v=4Mds8wKRLe0 (Nov. 8, 2016). This caused the drone's battery, as Woodman had put it, to "pop out on occasions." Video, Techcrunch.com, Real Talk From GoPro's Nick Woodman, https://techcrunch.com/video/real-talk-from-gopros-nick-woodman/586e977f1c689938f93e63ce/ (Jan. 5, 2017). This defect was hazardous and caused drones to fall out of the sky without warning mid-flight. See, e.g., Brian Warholak, GoPro Karma Hard Crash, https://www.youtube.com/watch?v=i4nRalvmBhA (Oct. 28, 2016).
  - 69. As investors and Karma drone purchasers would later discover, the only solution for

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this defect was to recall the drones and "redesign[] [the] latch[.]" GoPro, Q4 2014 Earnings Call, at 2 (Feb. 2, 2017) (transcript on file with Bloomberg, Inc.).

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GoPro Reassures Investors Regarding Revenue Guidance Despite H. **Insufficient Supply Of Karma drones** 

- 70. On September 19, 2016, GoPro held a conference call with investors to discuss the new product launch. During the call, Woodman had stated that HERO5 cameras would be "distributed through all GoPro retailers globally[,]" while the Karma would be "distributed through select retailers around the world[.]" GoPro, Analyst and Investor Meeting, at 2 (Sept. 19, 2016) (transcript on file with Bloomberg, Inc.) ("Sept. 19, 2016 Tr."). McGee also stated that GoPro was "on track" to meet its revenue guidance of \$1.35 to \$1.5 billion. Id. at 4.
- 71. GoPro was not in fact "on track" to meet its revenue guidance at that time. GoPro neglected to mention that, at most, the Company had only 2,500 Karma drones in supply, or approximately \$2 million worth of drones instead of the 50,000-150,000 units GoPro had led the market to believe it would sell—a deficit which rendered it unable to meet its \$1.35-1.5 billion guidance. See PiperJaffray, It Appears A "Karma Christmas" is Canceled with GoPro's Latest Recall (Nov. 8, 2016); Wedbush, GoPro Unveils New HERO5s and Karma Drone (Sept. 20, 2016). To put this number in perspective, the day after the Karma was unveiled, Wedbush published an analyst report in which it estimated that revenue attributable to Karma for the fiscal year 2016 (meaning drones sold between October 23 and December 31, 2016), would **be \$96 million**, reflecting an estimate of 150,000 units sold during that two month period at a wholesale price of \$640 per unit. See Wedbush, GoPro Unveils New HERO5s and Karma Drone (Sept. 20, 2016); see also GoPro, Q4 2015 Earnings Call, at 4 (Feb. 3, 2016) (transcript on file with Bloomberg, Inc.) (Bates stating that "more than 100,000 consumers . . . registered to receive updates about Karma[.]"). To add more perspective, there are only 1,416 Best Buy (who was Karma's only initial retailer) stores in the United States—meaning that, on average, each individual Best Buy would have one or two available assuming all drones were shipped to Best Buy. See Brian Sozzi, The Street, Best Buy Is Very Quietly Shrinking, https://www.thestreet.com/story/13472535/1/best-buy-is-very-quietly-

- shrinking.html (Feb. 25, 2016); Press Release, *GoPro Announces Karma Recall and Refund Program*, http://investor.gopro.com/press-releases/press-release-details/2016/GoPro-Announces-Karma-Recall-and-Refund-Program/default.aspx (Nov. 8, 2016). GoPro's management had access to these facts in real-time because GoPro utilized Netsuite, which for the reasons set forth above in \$\$\P33-47\$, would have alerted GoPro and its management to the production ramp-up issues.
- 72. On October 3, 2016, in an interview with Bloomberg West, Woodman affirmed that GoPro was ready to make Karma "available on October 23rd[.]" Bloomberg, GoPro CEO Nick Woodman on 'Bloomberg West', https://www.youtube.com/watch?v=yCF1ojGgXSY (Oct. 3, 2016). During that same interview, Woodman mocked competitor DJI's drone, stating, "as we talked before the show, you had a DJI and you crashed it on one of your first flights right? And you've never returned to flying a drone since." Id.
- 73. On October 23, 2016, GoPro posted a picture of its drone on twitter with the caption, "#GoProKarma is here." GoPro, Twitter.com,
  https://twitter.com/GoPro?ref\_src=twsrc%5Egoogle%7Ctwcamp%5Eserp%7Ctwgr%5Eauthor (Oct. 23, 2016). User ChadGriffiths replied to GoPro's tweet (i.e., Twitter post), "You keep saying 'here[.]' I don't think that means what you think it means." *Id.* GoPro tweeted back, "Unfortunately with the high demand for Karma, we had to concentrate initial inventories in N.America- stay tuned!" In fact, due to a material shortage of drones, Karma drone buyers were told that the drone would not ship until November 28, 2016.
- 74. Indeed, GoPro was aware of Karma shortages prior to the launch date. Just four days *before* the Karma's October 23rd launch, hopeful GoPro customer rapidridge66855 asked on the GoPro Support Hub when the Karma drone would be available in the United Kingdom. GoPro Support Hub, Karma, *Where Can I Buy One in the UK?* (Oct. 14, 2016). GoPro Community Manager Jeff responded on October 19, 2016 that "[d]ue to what we anticipate will be higher than expected demand, the October 23 Karma launch will [be] a US launch only. The Karma will be available internationally soon[,]" reversing GoPro's prior statement that Karma's launch would be through select retailers globally (*Id.*; ¶70), cutting off approximately 50% of the Karma drone's

potential consumer base (see 2015 10-K at 5).

75. On October 23, 2016, the day of the drone's launch, several consumers posted to GoPro's Facebook page, complaining of Karma's unavailability. One customer complained, "Wow after waiting since the announcement we can't buy it on the release date? Well we can but won't have it for a few more weeks looks like it's time to start looking at different drones[.]" Facebook, *GoPro Karma is Here*, https://www.facebook.com/gopro/photos/a.383457956918.165320.50043151918/101541993396469 19/?type=3&theater (Oct. 23, 2016). Another posted, "I love how GoPro keeps pushing this drone

and advertising it like you can actually buy the damn thing. No, you can't. It's been advertised to release today for a month. . . . So, quit saying it's available and keep misleading everyone." *Id.* A GoPro consumer and stockholder posted, "I am a Consumer and stockholder, selling stock first thing in the morning. So much has been riding on this launch and the stock will be crashing! At sometime you just have to cut your loss and move on. I've been waiting for Karma for a year now.. [sic] This is absolutely unacceptable!!" *Id.* 

76. Then, one day after the Karma's launch, the website DroneFlyer noted that "Karma is not available in many configurations—even on a backorder basis," and that GoPro claimed November 28, 2016 as a ship date for Karma. Craig Issod, DroneFlyers.com, *GoPro Karma Drone — Instant Karma, Bad Karma or Good Karma?* (Oct. 24, 2016); *see also* Leo Sun, *Did GoPro Inc's Karma Get Delayed Again?* The Motley Fool (Oct. 27, 2016) (speculating about whether the drone was facing overwhelming demand or production and supply chain issues in light of reports that initial shipment dates for the drone were being pushed back to November 2016); PiperJaffray, *It Appears A "Karma Christmas" Is Canceled With GoPro's Latest Recall*, (Nov. 8, 2016) (noting that on October 25th, just two days after Karma's launch, GoPro's website indicated that the drone was "coming soon" and that its ship date was expected to be "on or before November 28."). TheStreet also published a report noting that the Company "delayed its shipment date for its new Karma drone to November 28 from October 23 this weekend." TheStreet, *GoPro (GPRO) Stock Slides, Longbow Bearish*, https://www.thestreet.com/story/13864243/1/gopro-gpro-stock-slides-longbow-bearish.html

1 (Oct. 24, 2016).

77. The market's suspicions regarding the Karma drone's unavailability and low supply affected GoPro's stock price, and on this news GoPro's shares fell \$1.05 per share, or about 7% from the previous Friday's closing price of \$14.93, to close at \$13.88 on Monday, October 24, 2016.

78. The few customers who managed to secure one of GoPro's 2,500 drones soon began reporting problems with their drones that caused the drones to drop like a rock mid-flight. On October 28, 2016, five days after the Karma drone's product launch, Youtube.com user Brian Warholak uploaded a video of his Karma drone crashing *two minutes into flight*, and contacted GoPro regarding this issue. https://www.youtube.com/watch?v=i4nRalvmBhA. Soon thereafter, other videos were uploaded on Youtube by Karma owners experiencing similar issues. *See, e.g.*, Michael Carter, *Gopro karma crash-RECALLED* (Nov. 6, 2016); Drone Tech, *GoPro Karma Crash Drone Compilation – This is Why GoPro's Recalling Karma Drone*, https://www.youtube.com/watch?v=Kr63Ja0jZ04&t=5s (Nov. 10, 2016). Youtube.com user Robert Lawrence posted a video showing that the "battery clearly does not fit[,]" and that "[t]he amount of force needed is *well beyond what is comfortable*." Ex. A, Robert Lawrence, *GoPro Karma Battery Fit Issue – It Doesn't Fit!*, *available at* https://www.youtube.com/watch?v=4Mds8wKRLe0 (Nov. 8, 2016).

79. Other users posted directly on GoPro's support hub regarding Karma's defects. On October 28, 2016, user agilevista7555 started a thread on GoPro's Support Hub titled "My new Karma battery has a defect." https://community.gopro.com/t5/Karma/My-new-Karma-battery-has-a-defect/m-p/18853#M1330. Specifically, a problem with the battery's latch kept the battery "from going all the way into the Karma." *Id.* User agilevista7555 had contacted GoPro's customer service regarding the issue, and was asked to and supplied GoPro pictures and videos of his drone's defect. *Id.* On November 6, 2016, user nickk10 started a thread on GoPro's Support Hub titled "WARNING: GoPro Karma Falls Out Of The Sky[,]" describing his and "at least two" others' experiences with Karma inexplicably falling out of the sky despite being fully charged. https://community.gopro.com/t5/Karma/WARNING-GoPro-Karma-Falls-Out-Of-The-Sky/td-

p/20086. GoPro's Community Manager, Jeff Terrell, who posted under the moniker "jefft[,]"responded that GoPro "investigate[s] every issue separately to try to find out what happened[.]" *Id.* User nickk10 also contacted GoPro's customer support regarding his drone falling mid-flight. *Id.* 

80. It was not until the Company announced the recall of the drone on November 8, 2016 that investors learned just how short GoPro's Karma supply was. GoPro had produced and sold just 2,500 drones only selling them through GoPro's website and Best Buy. See Press Release, GoPro Announces Karma Recall and Refund Program, http://investor.gopro.com/press-releases/press-release-details/2016/GoPro-Announces-Karma-Recall-and-Refund-Program/default.aspx (Nov. 8, 2016).

# I. GoPro Reassures Investors Regarding Revenue Guidance Despite Insufficient Supply Of HERO5s

- 81. GoPro also had significant production issues with its HERO5 cameras, caused by its waterproof design (*see* Selina Wang, Bloomberg, *Can This Man Save GoPro* (Mar. 8, 2017)), which impacted its revenues for the second half of 2016. *See* GoPro, Q3 2016 Earnings Call, at 6 (Nov. 3, 2016) (transcript on file with Bloomberg, Inc.). GoPro's management had access to these facts in real-time, because GoPro utilized Netsuite, which for the reasons set forth above in ¶¶33-47, would have alerted GoPro and its management to the production ramp-up issues.
- 82. Despite the shortage, on September 19, 2016, McGee stated that GoPro was "on track' to meet its revenue guidance of \$1.35 to \$1.5 billion. Sept. 19, 2016 Tr. at 4. Then, on October 3, 2016, Woodman affirmed that GoPro would perform to expectations in the third and fourth quarters, stating that GoPro's HERO5 sales were going to result in a "very nice post-holiday up-tick" for GoPro fans and investors. Video, CNBC, GoPro CEO: New cameras, drone, cloud upload make for a strong Q4, http://www.cnbc.com/2016/10/03/gopro-ceo-new-cameras-drone-cloud-upload-make-for-a-strong-q4.html (Oct. 3, 2016).
- 83. Just three weeks after the HERO5's October 2nd launch, TheStreet reported that availability checks of HERO5 products indicated that supply was low, and that retailers received few

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restocks of the cameras since receiving initial shipments on October 2nd. The Street, *GoPro* (*GPRO*) *Stock Slides, Longbow Bearish*, https://www.thestreet.com/story/13864243/1/gopro-gprostock-slides-longbow-bearish.html (Oct. 24, 2016).

# J. GoPro Reveals Production Issues For HERO5 While Concealing Karma's Production Deficit

- 84. Then, on November 3, 2016 after the market closed, GoPro lowered its revenue guidance from \$1.35–1.5 billion, to \$1.25–1.3 billion, and guided \$625 million in revenue, plus or minus \$25 million, for the fourth quarter of 2016. Press Release, *GoPro Announces Third Quarter 2016 Results*, http://investor.gopro.com/press-releases/press-release-details/2016/GoPro-Announces-Third-Quarter-2016-Results/default.aspx (Nov. 3, 2016). Bates blamed production ramp-up issues with its HERO5 cameras and Karma which resulted in a shortage of those products, but placed the "bulk" of the revenue miss on the HERO5 line. GoPro, Q3 2016 Earnings Call; at 6 (Nov. 3, 2016) (transcript on file with Bloomberg, Inc.). McGee also stated to investors that Karma, GoPro's quadcopter drone, would represent slightly "less than 10%" of GoPro's fourth quarter revenue. *Id.* at 9. No mention was made of Karma's crashing incidents. *Id.*
- 85. After being informed of the new \$625 million fourth quarter revenue guidance, and that Karma drone sales would account for less than 10% of that revenue, analysts estimated that Karmas would need to account for just under \$60 million in revenue that quarter. See Paul Coster, JP Morgan, 3Q16 Results: Another Reset (Nov. 4, 2016). At the very least, GoPro would need to sell around 50,000-75,000 units to bring in that much money (at the price of \$1099.99, 50,000 drones would net around \$54 million). See PiperJaffray, It Appears A "Karma Christmas" is Canceled with GoPro's Latest Recall (Nov. 8, 2016). Investors were unaware that the 10% revenue for GoPro's fourth quarter could not possibly be attained from 2,500 drones which GoPro had on hand. See ¶71, 80, 124.
- 86. On this news, GoPro's shares fell \$0.78 per share, or over 6.5% from the previous day's closing price of \$11.94, to close at \$11.16 per share on November 4, 2016.
  - 87. The day after, on November 4, 2016, GoPro also filed a Form 10-Q for the third

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quarter of 2016 which updated its risk factors to include new language italicized below:

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To remain competitive and stimulate consumer demand, we must manage frequent product introductions and transitions. The success of new product introductions depends on a number of factors including, but not limited to, timely and successful research and development, pricing, market and consumer acceptance, the effective forecasting and management of product demand, purchase commitments and inventory levels, the availability of products in appropriate quantities to meet anticipated demand, the management of manufacturing and supply costs, the management of risks associated with new product production ramp-up issues, and the risk that new products may have quality or other defects in the early stages of introduction. In addition, the introduction or announcement of new products or product enhancements may shorten the life cycle of our existing products or reduce demand for our current products, thereby offsetting any benefits of successful product introductions and potentially lead to challenges in managing inventory of existing products. Failure to complete product transitions effectively or in a timely manner could harm our brand and lead to, among other things, lower revenue and excess inventory, or a deficit of inventory.

GoPro, Form 10-Q, at 31 (Nov. 4, 2016).

#### K. GoPro Recalls 2,500 Karma Drones Due To Battery Latch Design Defect

- Woodman claimed that the Karma's battery life enabled a "flight time [of] 18 88. minutes." Sept. 19, 2016 Tr. at 6. This was not, however, the case, given the Karma's design defect. See ¶¶67-69.
- 89. On November 8, 2016 after the market closed, GoPro announced that it was recalling all 2,500 of its Karma drones because they would lose power mid-flight. Press Release, GoPro Announces Karma Recall and Refund Program, http://investor.gopro.com/press-releases/pressrelease-details/2016/GoPro-Announces-Karma-Recall-and-Refund-Program/default.aspx (Nov. 8, 2016).
- 90. On this news, GoPro's shares fell \$0.45 per share, or over 4% from the previous day's closing price of \$10.86, to close at \$10.41 per share on November 9, 2016.
- 91. After the recall, GoPro did not update its revenue guidance. During a call with analysts on November 30, 2016, McGee was asked about the impact of Karma on GoPro's numbers,

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to which McGee responded, "[there] [w]asn't quite frankly that many of that [Karma] that were out in the market." GoPro, Nasdaq Investor Program, at 3 (Nov. 30, 2016) (transcript on file with Bloomberg, Inc.). L. GoPro Reveals Extent of Karma's Impact On Fourth Quarter Revenue 92. It was not until February 2, 2017, when GoPro revealed its fourth quarter and 2016 revenue, that investors were informed of the true impact of the Karma drone's supply deficit on GoPro's revenue. GoPro recorded \$540.6 million in revenue for the fourth quarter of 2016 instead of the minimum \$600 million it had guided for the quarter, and experienced a GAAP loss of approximately \$116 million for that period. See GoPro, Press Release, GoPro Announces Fourth Quarter and Fully Year 2016 Results (Feb. 2, 2017). During an earnings call that day, Woodman revealed that the Karma was GoPro's "biggest challenge to [its] quarterly revenue[.]" GoPro, Q4 2016 Earnings Call, at 2 (Feb. 2, 2017) (transcript on file with Bloomberg, Inc.). The Company also missed its full year 2016 guidance, recording \$1.185 billion in revenue instead of the minimum \$1.25 billion it had guided for the year. *Id*. 93. As a result of this news, GoPro's shares fell \$1.39 per share, or over 12% from the previous day's closing price of \$10.97, to close at \$9.58 per share on February 3, 2017. FALSE AND MISLEADING CLASS PERIOD STATEMENTS<sup>7</sup> Statements About The Karma Drone's And The HERO5 Cameras' A. **Availability And Expected Revenue** The Class Period starts on September 19, 2016 when GoPro unveiled its new products, 94. the HERO5 Black, HERO5 Session, and the Karma drone. In the press release announcing the products, GoPro stated in relevant part: Karma will be available October 23rd in the following bundles: [1] Karma Although many statements by the Defendants are listed in this section, the statements

in some instances *underlined* for emphasis.

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being challenged as false and/or misleading are those statements that are bolded, italicized, and

1 2	without a GoPro camera for \$799.99 MSRP; [2] Karma bundled with HERO5 Black for \$1099.99 MSRP; [and] [3] Karma bundled with HERO5 Session for \$999.99 MSRP (available in early 2017)	
3	95. The statement in ¶94 above was false and/or misleading when made because the	
4	Company knowingly or recklessly disregarded the following material facts that the Company failed	
5	to disclose:	
6	a) GoPro lacked sufficient supply of Karma drones to make Karma readily available for	
7	sale on October 23, 2016 because GoPro had at most 2500 drones available for sale,	
8	as explained in ¶¶48-49, 55, 59, 61-63, 71, 73-76, 80, 124.	
9	96. On the same day, the Company held a conference call with investors about the new	
10	products—the HERO5 cameras and the Karma drone—which it had unveiled, during which McGee	
11	stated in relevant part:	
12	* * *	
13	[Jason S. Mitchell, analyst at Bank of America]: Just had a quick question, so could you compare what your expectations for kind of this generation's product	
14 15	margins versus last given the lower price point of the HERO5 Black? And then on the GoPro Plus service, do you expect that to be a free service to consumers or possibly charged for like heavy users that store a lot of video?	
16	[Brian McGee]: Thanks. This is Brian McGee. Yeah, on the margin, we've done	
17	guidance on our July 27 conference call, we guided the second half to be 40%	
18 19	margin plus or minus 1 percentage point, we're still tracking to that. In addition, we talked about our revenue guidance for 2016, its \$1.35 billion to \$1.5 billion.	
	We believe we're still on track to make that as well. In addition, we're still tracking to make money in the fourth quarter on a GAAP and non-GAAP basis.	
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22	97. The statements in ¶96 above were false and/or misleading when made because the	
23	Company and McGee knowingly or recklessly disregarded the following material facts that they	
24	failed to disclose:	
25	a) GoPro was not "on track" to reach its revenue guidance due to GoPro's limited	
26	available supply of Karma drones and HERO5 cameras as explained in ¶¶71, 81,	
27	84-85, 92, 124; and	
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- b) Defendant McGee either did not in fact believe his opinion that GoPro was still on track to meet its revenue Guidance because he was aware of GoPro's supply shortages after reviewing GoPro's real time inventory and supply monitoring systems as explained in ¶33-47, 55, 59, 61-63, 71, 81-84, or his opinion was misleading because McGee failed to disclose that he did not check GoPro's real-time inventory and supply monitoring systems that would have revealed GoPro's supply shortages prior to rendering his opinion.
- 98. During the call, Woodman answered an analyst's question regarding distribution of the HERO5 cameras and Karma, stating:

\* \* \*

[Will V. Power, Analyst at Baird]: I know you announced the timing for October for the Karma and the HERO5 Black and HERO5 Session. Are those going to be broadly across all your existing distribution channels out of the gate, both domestically and internationally? And where does Karma sit on distribution, is that going to be in most of your channels, is that going to be in select channels, and what does that mean for the opportunity?

[Woodman]: Sure. If I understood you correctly, HERO5 cameras will be distributed through all GoPro retailers globally. And Karma is initially going to be distributed through select retailers around the world, and then rolling out from there.

\* \* \*

- 99. The statement in ¶98 above was false and/or misleading when made because the Company and Woodman knowingly or recklessly disregarded the following material facts that they failed to disclose:
  - a) GoPro lacked sufficient supply of Karma drones to meet demand and to make Karma drones available for sale *globally* on October 23, 2016 as explained in ¶¶48-49, 55, 59, 61-63, 71, 73-76, 80, 124.
- 100. During that same call, GoPro advised investors to look at the Risk Factors section of its 2015 Form 10-K filed with the SEC on February 29, 2016 and signed by Defendants Woodman, McGee, and Bates. The 2015 Form 10-K states, in relevant part:

\* \* \*

To remain competitive and stimulate consumer demand, we must manage frequent product introductions and transactions. The success of new product introductions depends on a number of factors including, but not limited to, timely and successful research and development, pricing, market and consumer acceptance, the effective forecasting and management of product demand, purchase commitments and inventory levels, the management of manufacturing and supply costs, and the risk that new products may have quality or other defects in the early stages of introduction. In addition, the introduction or announcement of new products or product enhancements may shorten the life cycle of our existing products or reduce demand for our current products, thereby offsetting any benefits of successful product introductions and potentially lead to challenges in managing inventory of existing products. Failure to complete product transitions effectively or in a timely manner could harm our brand and lead to, among other things, lower revenue and excess inventory.

\* \* \*

- 101. The statements in ¶100 above were false and/or misleading when made because Defendants knowingly or recklessly disregarded the following material facts that Defendants failed to disclose:
  - a) GoPro omitted the following then-known and present material risks attending GoPro's new product launches of Karma drones and HERO5 cameras: "the availability of products in appropriate quantities to meet anticipated demand," "the management of risks associated with new product production ramp-up issues," and that failure to complete product transitions effectively or in a timely manner could lead to "a deficit of inventory" (¶87, 148).
- 102. Then, on October 3, 2016, the day after HERO5 cameras were available for purchase, Woodman was interviewed by CNBC, and stated in relevant part:

\* \* \*

[Question]: How long before we're seeing the products of these cameras out there? . . . Is that one quarter, is that two, or are we looking at, say, February after the holiday season?

[Woodman]: I think it's going to be [an] exciting fourth quarter for GoPro, for all of our fans, and <u>investors</u>, as we see our customers adopt GoPro's new easy story-telling solutions... I think after Christmas, we can expect a very nice post-holiday up-tick in the amount of stories being <u>sold</u>, shared[.]

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	103.	The statement in ¶102 above was false and/or misleading when made because the
Compa	any and	Woodman knowingly or recklessly disregarded the following material facts that they
failed t	to disclo	ose:

- a) GoPro lacked sufficient supply of HERO5 cameras to meet demand as explained in ¶59,61, 81, 83-84, 131; and
- b) GoPro lacked sufficient supply of Karma drones to meet demand as explained in \$\\$48-49, 55, 59, 61-63, 71, 73-76, 80, 124.
- 104. On October 3, 2016, Woodman was also interviewed by Brad Stone at Bloomberg West, and stated in relevant part:

[Brad Stone]: Right, that's your drone, and how big of a part of the business do you expect that to be?

[Woodman]: Karma will be 799, *available October 23rd*. And that is going to be a phenomenal contributor to the overall GoPro ecosystem.

- 105. The statement in ¶104 above was false and/or misleading when made because the Company and Woodman knowingly or recklessly disregarded the following material facts that the they failed to disclose:
  - a) GoPro lacked sufficient supply of Karma drones to make Karma readily available for sale on October 23, 2016 because GoPro had at most 2500 drones available for sale, as explained in ¶¶48-49, 55, 59, 61-63, 71, 73-76, 80, 124.
- 106. On October 23, 2016, GoPro posted the following on its Twitter account, "#GoProKarma is here."
- 107. The statement in ¶106 above was false and/or misleading when made because the Company knowingly or recklessly disregarded the following material facts that the Company failed to disclose:

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a) GoPro lacked sufficient supply of Karma drones to meet demand and had at most 2500 drones available for sale as explained in ¶¶48-49, 55, 59, 61-63, 71, 73-76, 80, 124.

108. After the stock market closed on November 3, 2016, GoPro issued a press release announcing its 2016 third quarter results. *GoPro lowered its 2016 revenue guidance from \$1.35–1.5 billion to "between \$1.25 billion and \$1.3 billion," and announced fourth quarter revenue guidance of "\$625 million +/- \$25 million.*" Press Release, *GoPro Announces Third Quarter 2016 Results*, http://investor.gopro.com/press-releases/press-release-details/2016/GoPro-Announces-Third-Quarter-2016-Results/default.aspx (Nov. 3, 2016).

109. GoPro management hosted a conference call later that day to discuss the Company's financial results. During the call, Woodman, McGee, and Bates discussed the reasons underlying the dismal results:

\* \* \*

[Woodman]: As good as these products are and as impactful as we expect them to be, unfortunately we experienced production issues that resulted in lower than expected launch volumes for HERO5 Black and Karma. While our teams worked tirelessly to solve the problems; we expect the situation to have a negative impact on results for the second half of the year. As a consequence of our compromised production ramp, we were unable to fully restock channels, which have been cleared of legacy products during the third quarter. And furthermore, we anticipate difficulty catching up to meet forecasted demand during the fourth quarter. As a result, third quarter revenue was up only 9% sequentially to \$240 million. We shipped slightly over 1 million cameras in the quarter and we are lowering our 2016 revenue expectations. Despite the anticipated difficulty in meeting fourth quarter demand, we expect to be profitable for the quarter.

\* \* \*

[McGee]: During the third quarter, we continued to focus on clearing channel inventory of our HERO4 product in preparation for the October 2 global launch of our HERO5 cameras. We estimate HERO4 channel inventory decreased sequentially by over 70%. We estimate third quarter unit sell-through slightly exceeded sell-in, making this the fourth consecutive quarter where sell-through exceeded sell-in. During September, we globally shipped several hundred thousand units of our HERO5 cameras. More units of HERO5 cameras were shipped in September 2016 than the units of HERO4 cameras that were shipped during the launch of those products in September 2014. Additionally, HERO5 was distributed more broadly versus the HERO4 launch. Regarding camera mix for the third quarter, our \$399 and above cameras accounted for more than 50% of the units in revenue. Demand reflected a strong preference for our flagship

1	HERO5 Black camera, and demand for our HERO5 Session camera was in line with our expectations.			
2	* * *			
3	[Paul Coster, Analyst at JP Morgan]: Nick, can you provide us a little bit of color			
4	around the production issues and did they affect both the camera and the drone and if, so why? And then, my second question is the profit profile next year, will it be do you think a little bit more similar to 2015 where the profit was more			
5	front-end loaded than we saw last year? Thank you.			
6	[Bates]: I'm sorry Paul, it's Tony. We were somehow on mute. Let me just pick up your first part, which was the production issues. <i>Yes, we did have an issue on</i>			
7	both the HERO5 and Karma, but bulk of the issue has really been around the H5 line, in particular H5 Black and fundamentally we found an issue very late.			
8	As we mentioned, demand is very strong and we are really essentially playing, once we address the issue, which we did very quickly with the team and then			
9	started to get a full ramp back up, we just can't catch up to the forecasted demand and that's what you see reflected. <i>But there was a slight issue on both, but really</i>			
10	the big issue has been on the H5.			
11	* * *			
12	[Brad Erickson, Analyst at Pacific Crest]: Just in terms of the Q4 revenue			
13	composition, I guess, between action cameras and drones, it would seem like a fair assumption relative to the 2017 outlook as the unit growth would potentially be as high as mid-teens or maybe a little bit higher than that. Is that kind of the correct way to think about it? And then with the balance of the revenue coming from drones, or am I off there?  [McGee]: Hey, Brad. This is Brian. I think in the prepared remarks, I think we said bulk of the Q4 revenue would be cameras in terms of units, and then quads. So quad, on a percentage basis would be less than 10% for the quarter, if that			
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17	helps.			
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19	110. The statements in ¶¶108-109 above were false and/or misleading when made because			
20	the Company, Woodman, and Bates knowingly or recklessly disregarded the following material facts			
21	that they failed to disclose:			
22	a) GoPro lacked sufficient supply of Karma drones to meet demand and had at most			
23	2500 drones available for sale as explained in ¶¶48-49, 55, 59, 61-63, 71, 73-76, 80,			
24	124;			
25	b) GoPro's revenue and profitability guidance were not attainable due to GoPro's			
26	limited available supply of Karma drones as explained in ¶¶71, 84-85, 92, 124; and			
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- c) GoPro was aware of reports of Karma crashes that put it on alert of a design defect as explained in ¶¶48-49, 67-69, 78-80, 127.
- 111. On November 4, 2016, GoPro filed a Form 10-Q for the third quarter of 2016 with the SEC, and signed by Woodman and McGee, which stated in relevant part:

Third quarter 2016 and recent highlights. We began shipping our all-new cloud connected HERO5 Black and HERO5 Session cameras into our global channel in late September 2016, which became available beginning October 2, 2016 at select stores, online retailers and at GoPro.com. Our HERO5 cameras can auto-upload photos and videos to GoPro Plus, a new cloud-based subscription service that enables consumers to easily access, edit and share content. In addition, GoPro Plus offers a range of additional premium benefits. GoPro Plus launched in the United States on October 2, 2016 and is expected to be available in international markets in the first quarter of 2017. Complementing our new HERO5 cameras and GoPro Plus, we also released new versions of our Quik mobile and desktop applications, which are offered at no charge. We began shipping our Karma drone and accessories after quarter-end, which became available online beginning October 23, 2016 and now available at major U.S. retailers.

- 112. The statement(s) in ¶111 above were false and/or misleading when made because the Company, Woodman, and McGee knowingly or recklessly disregarded the following material facts that they failed to disclose:
  - a) GoPro lacked sufficient supply of Karma drones to make Karma readily available for sale on October 23, 2016 because GoPro had at most 2500 drones available for sale, as explained in ¶¶48-49, 55, 59, 61-63, 71, 73-76, 80, 124; and
  - b) GoPro lacked sufficient supply of Karma drones to meet demand and had at most 2500 drones available for sale as explained in ¶48-49, 55, 59, 61-63, 71, 73-76, 80, 124.
- 113. At no point during the Class Period did Defendants correct or update the aforementioned false or misleading statements listed in ¶¶94-111.

# **B.** Statements About The Karma Drone's Capabilities

114. On September 19, 2016, during the conference call discussing the launch of the HERO5 and Karma, Woodman stated that "*[f]or Karma, flight time is 18 minutes*, and for HERO5 Black and HERO5 Session, battery times are significantly improved from previous HERO models,

we're just getting more efficient with – our hardware development systems are more efficient and we're really excited for the experience that customers are going to have."

- 115. The statement in ¶114 above was false and/or misleading when made because the Company and Woodman knowingly or recklessly disregarded the following material facts that they failed to disclose:
  - a) GoPro's Karma drone suffered from an obvious design defect as explained in ¶¶67-69, 78-80, 127, that caused drones to lose power mid-flight and crash; and
  - b) GoPro failed to conduct adequate quality control testing of its Karma drone's 18 minute flight time that would have detected the design defect in the drone's battery latch as explained in ¶48-49, 67-69, 72, 78-80, 127, 137.
- 116. Beginning on September 19, 2016, and throughout the Class Period, GoPro's website, GoPro.com, began displaying the following statement regarding the Karma drone, "More than a drone. *Capture amazingly smooth footage in the air*, handheld or mounted to your favorite gear."
- 117. The statement in ¶116 above was false and/or misleading when made because the Company knowingly or recklessly disregarded the following material facts that the Company failed to disclose:
  - a) GoPro's Karma drone suffered from an obvious design defect as explained in ¶¶67-69, 78-80, 127, that caused drones to lose power mid-flight and crash; and
  - b) GoPro failed to conduct adequate quality control testing of its Karma drone's ability to capture aerial footage that would have detected the design defect in the drone's battery latch as explained in ¶¶48-49, 67-69, 72, 78-80, 127, 137.
- 118. On October 3, 2016, Woodman was interviewed by Brad Stone at Bloomberg West, and stated in relevant part, "[o]ur *customers can now fly their Go Pros*, and capture incredible, both aerial and handheld footage, cause Karma is more than a drone."
- 119. The statement in ¶118 above was false and/or misleading when made because the Company and Woodman knowingly or recklessly disregarded the following material facts that they failed to disclose:

- a) GoPro's Karma drone suffered from an obvious design defect as explained in ¶¶67-69, 78-80, 127, that caused drones to lose power mid-flight and crash; and
- b) GoPro failed to conduct adequate quality control testing of its Karma drone's ability to fly and capture aerial footage that would have detected the design defect in the drone's battery latch as explained in ¶¶48-49, 67-69, 72, 78-80, 127, 137.
- 120. At no point during the Class Period did Defendants correct or update the aforementioned false or misleading statements listed in ¶¶114-118.

# POST CLASS PERIOD STATEMENTS AND EVENTS

- 121. After market close on November 8, 2016, GoPro announced the recall of "approximately 2,500 Karma drones purchased by consumers since October 23[, 2016]." Press Release, *GoPro Announces Karma Recall and Refund Program*, http://investor.gopro.com/press-releases/press-release-details/2016/GoPro-Announces-Karma-Recall-and-Refund-Program/default.aspx (Nov. 8, 2016). GoPro attributed the recall to "Karma units los[ing] power during operation." *Id*.
- 122. On this news, GoPro's shares fell \$0.45 per share, or over 4% from the previous day's closing price of \$10.86, to close at \$10.41 per share on November 9, 2016.
- 123. The market was shocked by how few drones were actually sold and produced by GoPro. Analysts at PiperJaffray noted:

We remain [Underweight] shares of GPRO following this evening's news release outlining the recall of 2,500 Karma drones purchased since October 23rd. *This is not only a surprise to us, but another ding on management's credibility having just announced both the HERO5 and Karma drone at full production.* The news release cited a power failure during flight as the cause of the recall. Having connected with management tonight, we believe the recall was to mitigate any potential safety issues. In the interim, GPRO is providing a full refund to customers. *Not only were we surprised by the modest level of initial units sold, but we believe it is a possibility that Karma will not be available for the key holiday season*. We believe there could be further downside to our already Street low Q4 estimate of \$545M.

PiperJaffray, It Appears A "Karma Christmas" is Canceled with GoPro's Latest Recall, at 1 (Nov. 8, 2016); see also Steve Symington, The Motley Fool, This Small Recall Is Terrible Karma for GoPro,

https://www.fool.com/investing/2016/11/09/this-small-recall-is-terrible-karma-for-gopro.aspx (Nov. 9, 2016) ("You read that right: Those 2,500 recalled drones represent *all* Karma units sold by GoPro since the new quadcopter became available at retailers last month. It's an underwhelming figure considering many investors had hoped Karma would help GoPro quickly secure a formidable slice of the fast-growing, multi-billion dollar consumer drone market.").

- derived from Karma sales during the November 3, 2016 conference call (¶84), analysts had expected that GoPro would need to sell "50-75k Karma units" (around \$60 million assuming a price point of \$799.99 for 75,000 units or around \$80 million at the \$1099.99 price point for 75,000 units if the Karma is bundled with the HERO5 black (¶¶64-65)) to meet "the implied Q4 guidance of \$625 [million][,]" a far cry from the 2,500 Karma drones purchased by consumers since launch (which, even assuming each drone was purchased at the highest priced \$1099.99 bundle, would result in revenues of \$2.7 million). See PiperJaffray, It Appears A "Karma Christmas" is Canceled with GoPro's Latest Recall (Nov. 8, 2016). Despite the fact that GoPro's guidance was "no longer [] feasible" after its recall (PiperJaffray, It Appears A "Karma Christmas" is Canceled with GoPro's Latest Recall (Nov. 8, 2016)), GoPro did not adjust its guidance.
- 125. On November 30, 2016, GoPro filed a Form 8-K with the SEC stating that Bates would step down from his position as GoPro's president, effective December 31, 2016. GoPro, Form 8-K (Nov. 30, 2016).
- 126. On January 30, 2017, after leaving the position vacant for almost two years (Selina Wang, Bloomberg, *Can This Man Save GoPro* (Mar. 8, 2017)), GoPro appointed Charles Prober ("**Prober**") to the position of Chief Operating Officer ("**COO**"). GoPro, Form 8-K (Jan. 30, 2017)
- 127. On February 1, 2017, GoPro reintroduced the Karma drone, and explained that the redesigned battery latch corrected Karma's power loss issues. GoPro, *Karma Is Back*, https://gopro.com/news/GoPro-Karma-Is-Back (Feb. 1, 2017).
- 128. Then, after market close on February 2, 2017, GoPro announced its fourth quarter and full year 2016 results. Despite previous guidance stating that GoPro would be profitable in the

1	fourth quarter, "GoPro experienced a GAAP <sup>8</sup> loss of \$116 million, or \$0.82 loss per diluted share,
2	in the fourth quarter of 2016, [but] was profitable on a non-GAAP basis with income of \$42
3	million." Press Release, GoPro Announces Fourth Quarter and Full Year 2016 Results,
4	http://investor.gopro.com/press-releases/press-release-details/2016/GoPro-Announces-Fourth-
5	Quarter-and-Full-Year-2015-Results/default.aspx (Feb. 2, 2017). GoPro missed its fourth quarter
6	guidance of \$625 million, bringing in only \$540 million. GoPro also recorded \$1.185 billion in total
7	revenue for 2016, falling well below its previously lowered guidance of \$1.2 to \$1.3 billion. <i>Id</i> .
8	129. GoPro held a conference call with analysts that day discussing the dismal results.
9	GoPro elaborated on its fourth quarter and year results:
10	* * *
11	[Woodman]: In our November call, we detailed how our teams overcame initial
12	HERO5 Black manufacturing issues and quickly ramped production. However, the initial scarcity had a knock-on effect, resulting in retailers canceling marketing
13	support for the HERO5 Black launch. While the impact of less marketing is hard to quantify, we believe we missed an important opportunity to capture perishable
14	demand during the holiday. Despite it all, we sold through an estimated two million cameras in the quarter. <i>The biggest challenge to our quarterly revenue</i>
15	was related to our drone, Karma, which we withdrew from the market in November following a small number of cases where batteries disconnected during
16	flight resulting in a loss of power. We identified the issue is related to the latch that secured the drone's battery. A redesigned latch has been incorporated into the
17	updated Karma drone solving the issue.
18	We guided that Karma would account for <u>slightly less than 10%</u> of our Q4 revenue. Karma is now back on the market. Yesterday we announced that
19	Karma is on sale at gopro.com select retailers in the U.S. in limited quantities while we ramp production. We plan to make Karma available in international
20	markets this spring.
21	* * *
22	130. On this news, GoPro's shares fell \$1.39 per share, or over 12% from the previous
23	day's closing price of \$10.97, to close at \$9.58 per share on February 3, 2017.
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25	GAAP is an acronym for "Generally Accepted Accounting Principles" which are "a common
26	set of accounting principles, standards and procedures that companies must follow when they compile their financial statements." Investopedia.com, <i>Generally Accepted Acounting Principles</i> – <i>GAAP</i> , http://www.investopedia.com/terms/g/gaap.asp (last visited March 14, 2017).
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131. On March 8, 2017, GoPro's new COO (GoPro, Form 8-K (Jan. 30, 2017)), Prober discussed GoPro's botched holiday product launch season. Prober attributed the HERO5's production problem to the fact that the HERO5's waterproof design resulted in shortages of the device upon production. Selina Wang, Bloomberg, Can This Man Save GoPro (Mar. 8, 2017).

#### ADDITIONAL SCIENTER ALLEGATIONS

#### A. Respondent Superior And Agency Principles Apply

132. GoPro is liable for the acts of its officers, employees, and agents under the doctrine of respondeat superior and common law principles of agency as all of the wrongful acts complained of herein were carried out within the scope of their employment or agency with the authority or apparent authority to do so. The scienter of GoPro's officers, directors, employees, and agents is similarly imputed to GoPro under respondeat superior and agency principles.

#### В. **Defendants' Access To And Possession Of Adverse Facts**

- 133. Defendants had access to and were in possession of adverse material facts, including the HERO5 and Karma inventory deficit, its impact on GoPro's quarterly revenues, the drone's precarious design defect that caused the Karma drone to lose power mid-flight, and customer responses to the aforementioned for the following reasons.
- 134. First, GoPro utilized Netsuite, a cloud-based ERP system which allowed GoPro to monitor inventory, distribution, and supply chain issues in real-time. ¶33-47. Specifically, Netsuite enabled GoPro to generate reports regarding inventory level which were available to "senior executives" such as the Individual Defendants. ¶¶40-41. Viewing these reports would have alerted GoPro to the fact that the Company was experiencing a significant deficit in the supply of its HERO5 cameras and Karma drones. ¶41, 71, 81. The fact that reports began to surface about low inventory of both items shortly after their respective launches (see ¶¶74-77, 81, 83) and that only 2,500 Karma drones had been produced and sold by November 8, 2016 (see ¶¶89, 121), suggested that it was glaringly obvious to the Company and the Individual Defendants, who had access to realtime inventory, distribution, and supply chain monitoring software, that GoPro would not meet its

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fourth quarter and revised fiscal year 2016 guidance if, *inter alia*, on November 3, 2016 it anticipated that slightly less than 10% of its \$625 million (+/- \$25 million)—approximately \$60 million—of its fourth quarter 2016 revenue would come from drone sales. *See* ¶¶85, 124. Accordingly, GoPro was aware of, or was deliberately reckless in disregarding, its HERO5 and Karma production deficit, and their impact on GoPro's revenues.

- 135. Second, GoPro was well aware of the demand for its HERO5 cameras and Karma drones. Woodman boasted that GoPro had "communicat[ed] with [GoPro's] retailers globally to prepare together as a team for new product launches and to maximize the marketing opportunities around those launches[.]" GoPro, Q2 2016 Earnings Call, at 11 (July 27, 2016) (transcript on file with Bloomberg, Inc.). Woodman stated that GoPro monitored "sell-through, the best reflection of consumer demand," as a factor in determining its outlook on its holiday product launches. *Id.* at 2. Indeed, as noted by CFO Jack Lazar shortly before McGee took his place, GoPro "track[ed] this stuff on a weekly basis." GoPro, Q3 2015 Earnings Call, at 12 (Oct. 28, 2015) (transcript on file with Bloomberg, Inc.). Given the previous problems with the HERO4 Session, it is highly likely that tracking sell-through continued after Lazar's departure. In order to calculate sell-through, the ratio of inventory on hand to products sold to the consumer, GoPro would necessarily need to know the inventory on hand. See Merriam-Webster, Definition of Sell-Through, https://www.merriamwebster.com/dictionary/sell%E2%80%93through (last visited Mar. 14, 2017). Indeed, Born had stated that GoPro knew "exactly how much product [was] at the distributors and sitting at [its] direct customers." ¶63. Accordingly, in tracking sell-through for the HERO5 cameras and Karma, GoPro must have had access to inventory levels of those products, or was deliberately reckless in not knowing those products' inventory deficits.
- 136. Third, GoPro and the Individual Defendants would have had access to and awareness of the fact that Karma's battery latch contained a design defect, which would cause the drones to lose power mid-flight. Woodman had access to his very own Karma drone which he stated he used "extensively[.]" GoPro, Q2 2016 Earnings Call, at 11 (July 27, 2016) (transcript on file with Bloomberg, Inc.). Accordingly, Defendants would have had access to, or deliberately disregarded,

1	the fact that the Karma drone's battery "clearly [did] not fit" into the drone, see Ex. A, and that
2	adequate testing would have flagged this defect before videos of the Karma drone were ever
3	uploaded onto YouTube. Brian Warholak, GoPro Karma Hard Crash,
4	https://www.youtube.com/watch?v=i4nRalvmBhA (Oct. 28, 2016); see also Ben Popper, The Verge
5	Why GoPro's Karma drone came crashing down,
6	http://www.theverge.com/2016/11/11/13597902/gopro-karma-drone-recall-crash-battery-fail (Nov.
7	11, 2016) ("Discussions with drone industry experts and sources familiar with the process of
8	engineering and designing the Karma drone, show that the company should have been prepared for
9	exactly this kind of incident.").
10	137. Additionally, the Company was likely aware of the experience of other drone
11	companies—"[t]he web is littered with forum posts, Facebook rants, and YouTube videos from
12	angry customers who bought drones from DJI, Yuneec Parrot, and 3D Robotics over the past three
13	years, only to have them fall out of the sky." Ben Popper, The Verge, Why GoPro's Karma drone
14	came crashing down, http://www.theverge.com/2016/11/11/13597902/gopro-karma-drone-recall-
15	crash-battery-fail (Nov. 11, 2016). GoPro was aware that these companies constituted "significant
16	competition" to its new drone. 2015 10-K at 9. Woodman also acknowledged in a Reddit "Ask Me
17	Anything!" that GoPro "scours the internet to discover cool GoPro videos" and noted that it was
18	"one of the most satisfying parts of working at GoPro[.]" Reddit, Hey Reddit howzit?! Nick
19	Woodman. Founder/CEO of GoPro, AMA!,
20	https://www.reddit.com/r/IAmA/comments/566c8j/hey_reddithowzit_nick_woodman_founderceo_c
21	f_gopro/ (Oct. 6, 2016). Accordingly, Defendants would have had access to, or deliberately
22	disregarded, Brian Warholak's October 28, 2016 video showing the Karma drone crash 2 minutes
23	into flight, and other videos like it. ¶¶48-49, 78. Additionally, by consulting their own support
24	website, or these users' calls to GoPro's customer service, Defendants would have been made aware
25	of the battery defect, or recklessly disregarded this fact. ¶¶48-49, 79.
26	C. Core Operations

# **Core Operations**

138. Because the fraud alleged herein relates to the core business of GoPro, knowledge of

the facts underlying the fraud may be imputed to the Individual Defendants. *See Reese v. Malone*, 747 F.3d 557 (9th Cir. 2014).

- 139. GoPro acknowledged in its 2015 Form 10-K that the Company's "core" products were the "HERO line of capture devices." 2015 Form 10-K at 6. In January 2016, GoPro announced its decision to end-of-life its entry level HERO, HERO+, and HERO+LCD products, 2015 Form 10-K at 6, and would stop selling them in April, Q4 2015 Earnings Call at 2 (Feb. 3, 2016) (transcript on file with Bloomberg, Inc.). As of February 29, 2016, GoPro discontinued all products introduced prior to 2014. 2015 Form 10-K at 6. At the time the HERO5 line of cameras and the Karma drone were unveiled in September 2016, GoPro had simplified its product line to include only the HERO4 Session, HERO4 Silver, and HERO4 Black cameras, in addition to mounts and accessories for its cameras. 2015 Form 10-K at 6. With a slimmed-down product offering, GoPro had a lot riding on the successful introduction of the HERO5 line and Karma drone.
- Karma drones on its bottom line numerous times before and during the Class Period. Despite the announcement of the first delay of the Karma drone on May 5, 2016, McGee stated on an earnings call that day that "the vast majority of [GoPro's] full-year revenue" would be "occurring in the second half of [2016]," when GoPro planned to launch those new products. GoPro, Q1 2016 Earnings Call, at 6 (May 5, 2016) (transcript on file with Bloomberg, Inc.). About two months later, Woodman stated, "HERO5 and Karma will contribute to the largest introduction of products in our history, all in time for what we believe will be GoPro's most exciting fourth quarter, ever a quarter where we expect to return to profitability." GoPro, Press Release, *GoPro Announces Second Quarter 2016 Results* (July 27, 2016). In its second quarter 2016 Form 10-Q, GoPro stated that "[w]e expect revenue to grow consecutively in each of the third and fourth quarters, as compared to the second quarter of 2016, based on our current expectations for [the HERO5 and Karma] product launches." GoPro, Form 10-Q, at 22 (July 29, 2016).
- 141. Reporters and analysts also stressed the importance of the Karma drone and HERO5 line of cameras on GoPro's financial prospects. *See* Ryan Mac, *Can A Shiny New Drone And*

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Revamped Cameras Rescue GoPro? Forbes, (Sept. 19, 2016),
https://www.forbes.com/sites/ryanmac/2016/09/19/are-a-shiny-drone-and-revamped-cameras-
enough-to-rescue-gopro/#10e36bbe45a2 (last visited Mar. 12, 2017) (GoPro's "new devices include
a much-anticipated drone, GoPro's first major product outside its core video-capturing devices,
whose success—or failure—will weigh heavily on the company's future"); GoPro Delivers Q2
Upside Primarily from ASPs, but Focus Remains on the HERO5s and Karma as GoPro Seeks to
Rebound in 2016, at 2, Wedbush (July 28, 2016) ("After the disappointing launch of the HERO4
Session in July 2015 and a lack of new product launches directly ahead of the holidays last year,
successful launches of the HERO5s and Karma are pivotal in restoring investor confidence in the
company."); GoPro Exceeds Low Expectations – 2H Depends on New Product Reception, at 1,
Dougherty & Company LLC (July 27, 2016) (" what's really going to drive revenue higher and
meet expectations in the [second half of 2016] is a product refresh and/or new products."); The
Delay of GoPro's Drone Leads to Bad Karma for Investors, at 1, Wedbush (May 6, 2016) ("The
delay of the Karma launch by roughly six months means that losses are likely to continue for at leas
another quarter it is unlikely that GoPro will return to profitability until the HERO5 cameras
launch[.]").
142. Citing the negative impact to its revenue that resulted from its failure to accurately

- 142. Citing the negative impact to its revenue that resulted from its failure to accurately assess demand for the HERO4 Session in 2015, GoPro stated that a failure "to effectively manage new product introductions and transitions in the future, including our next generation capture devices, drones and content-management software solutions, our revenue and profitability will be materially affected." 2015 Form 10-K at 12 (Feb. 29, 2016).
- 143. Central to GoPro's ability to effectively manage new product introductions and transactions, such as the HERO5 line of cameras and the Karma drones in 2016, was its ability to monitor supply chain issues. As GoPro stated in the risk factors to its 2015 Form 10-K, GoPro is "increasingly dependent on information systems to operate our e-commerce website, process transactions, respond to consumer inquiries, manage our supply chain and inventory, ship goods on a timely basis, maintain cost-efficient operations, and complete timely and accurate financial

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reporting." 2015 Form 10-K at 17; see also GoPro, Form 10-Q, at 20 (July 29, 2016) (incorporating
by reference the 2015 Form 10-K risk factors); GoPro, Form 10-Q, at 30 (Nov. 4, 2016) (same). As
stated above, the Company relied on SaaS-based NetSuite, which gave GoPro and its senior
executives the ability to monitor its supply chain and inventory in real-time. See ¶¶33-47. As
former Chief Technology Officer Baumer stated, implementing NetSuite's ERP system enabled the
Company to grow rapidly from 2009-2011. See ¶45. Given that the Company grew significantly
thereafter, NetSuite's ERP undoubtedly became even more essential. Indeed, GoPro noted in its
2015 Form 10-K that it was particularly "heavily reliant on SaaS enterprise resource planning
systems to conduct our order and inventory management, e-commerce and financial transactions and
reporting." 2015 Form 10-K a 17; see also GoPro, Form 10-Q, at 20 (July 29, 2016) (incorporating
by reference the 2015 Form 10-K risk factors); GoPro, Form 10-Q, at 30 (Nov. 4, 2016) (same).
144. GoPro sought to ease the market's concerns after the HERO4 session supply debacle

144. GoPro sought to ease the market's concerns after the HERO4 session supply debacle in advance of the launch of the HERO5 line and Karma drones, repeatedly assuring investors that the Company was keeping a watchful eye on its supply chain and inventory. The Individual Defendants and other senior executives clearly had access to information about the Company's inventory because they discussed it in detail before and during the Class Period. *See Reese*, 747 F.3d at 572 ("It is unclear what further facts [P]laintiffs would need to plead to create a stronger inference that Defendants had access to information they discussed publicly."); *see also In re Amgen Inc. Sec. Litig.*, 2014 U.S. Dist. LEXIS 183034, at \*40-42 (C.D. Cal. Aug. 4, 2014) (finding the fact that a defendant discussed and answered questions about the study data added to the strong inference of scienter that he had access to that data). For example, former CFO Lazar stated in October 2015 that GoPro tracked sell-through, the ratio of inventory on hand to products sold to consumers, on a "weekly basis." ¶135. In July 2016, Woodman noted that the Company monitored "sell-through" to determine its outlook on its holiday product launches. ¶135. Bates also assured investors that the Company was "closely tracking" inventory, and McGee noted his belief that GoPro has "done a great job in channel inventory," and told investors to be "ready for a heck of a launch in the second half" after "existing products continue to sell out in the summer months." ¶59, 61. Just two

months before the October launch of the HERO5 line and Karma drones, Head of Corporate Development Born discussed the Company's expanded visibility into its inventory channel and knowledge of "exactly how much product is at the distributors and sitting at our direct customers." ¶63.

145. Therefore, the Individual Defendants, as senior level executives and/or directors were in such positions at the Company to access all material, non-public information concerning the status of GoPro's HERO5 and Karma drone-related inventory and availability for sale and their impact on GoPro's revenue guidance on a real-time basis.

# D. GoPro Is Liable Pursuant To The Collective Scienter Theory

- 146. Under the collective scienter theory, the cumulative knowledge of all of a company's agents will be imputed to the corporation where "a company's public statements were so important and so dramatically false that they would create a strong inference that at least *some* corporate officials knew of the falsity upon publication." *Glazer Capital Mgmt.*, *LP v. Magistri*, 549 F.3d 736, 744 (9th Cir. 2008) (emphasis in original). As explained below, the collective scienter doctrine applies here.
- 147. When GoPro first unveiled Karma, analysts estimated that GoPro would need to sell 50,000-150,000 drones to meet GoPro's higher \$1.35-1.5 billion revenue guidance. ¶71. Then on November 3rd, GoPro stated that slightly less than 10% of its reduced revenue guidance of \$625 million (+/- \$25 million) for the fourth quarter of 2016 would be derived from sales of the Karma drone (approximately \$60 million). See ¶84-85. Even at GoPro's reduced guidance, GoPro would have had to sell approximately 50,000 to 75,000 Karma drones during the fourth quarter of 2016 (i.e, from the October 23rd launch of the drone to December 31, 2016) to meet its revenue guidance. See ¶85. By November 8, 2016, however, it was revealed that GoPro had only produced and sold 2,500 Karma drones--47,500 fewer drones than the minimum it needed to sell to meet its November 3rd guidance. See ¶89. When the Company announced on February 2, 2017 that it had missed its 2016 fourth quarter and year guidance, and that the drone was the "biggest challenge to [its] quarterly revenue," GoPro's stock dropped precipitously—plunging 12% on February 3 from

the previous day's closing price. *See ¶¶*92, 129-130. The deficit in the Company's supply of Karma drones was so large and of such importance to the Company that it rendered GoPro's statements about its revenue guidance "so dramatically false that they create a strong inference that at least *some* corporate officials knew of the falsity upon publication." *Glazer*, 549 F.3d at 744 (citing *Makor Issues & Rights, Ltd. v. Tellabs Inc.*, 513 F.3d 702, 710 (7th Cir. 2008), which provides the following example of a circumstance in which it would be appropriate to apply the collective scienter doctrine: if General Motors announced that it had sold one million SUVs in 2006, but the actual number of SUVs sold was zero, "[t]here would be a strong inference of corporate scienter, since so dramatic an announcement would have been approved by corporate officials sufficiently knowledgeable about the company to know that the announcement was false.").

# E. GoPro Changed Its Risk Factors In Acknowledgement Its Production Problems

148. On November 4, 2016, GoPro filed a Form 10-Q for the period ending September 30, 2016 (the third quarter of 2016), in which it updated its risk factors to include the following additional language about factors that can affect the success of new product introductions: "the availability of products in appropriate quantities to meet anticipated demand;" and "the management of risks associated with new product production ramp-up issues." Form 10-Q, at 31 (Nov. 4, 2016). It also added "a deficit of inventory" to the list of risks that could occur if the Company fails to complete product transitions effectively or timely. *Id. See* ¶87. This update confirms that the Company knew about the HERO5 cameras' and Karma drones' supply problems before they were revealed for several reasons. First, the timing of the update is suspect considering that GoPro did not makes similar updates to its risk factors after failing to make appropriate quantities of its HERO4 Session camera to meet demand (i.e., produced more HERO4 Sessions than the market wanted) in 2015; as well, the update was made after October 23, 2016 when GoPro was already aware of its HERO5 and Karma shortages. See ¶¶50-53, 84, 87, 89, 100. Second, based on earlier analysts' statements, the Company's Karma drone registration page, and the revised fourth quarter guidance issued on November 3, 2016, the anticipated demand for the Karma drone alone

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was somewhere between 50,000-150,000 units in 2016. *See* ¶¶55, 71, 85. As *only four days later* it was revealed that only 2,500 drones had been produced and sold thus far, *see* ¶89, and that numerous reports had surfaced that those who wanted to purchase the drone could not find them for sale, *see* ¶¶74-77, it is highly unlikely that the Company updated this risk factor on November 4th without realizing that it lacked sufficient supply to meet the anticipated demand for the Karma drone; rather the update was in response to that problem. Third, the fact that the updated risk factors appear in the November 4, 2016 Form 10-Q, which applies to the three month period ending September 30, 2016, suggests that the Company was aware of these supply problems as of September 30. Otherwise, they could have waited to update their risk factors until they filed their annual report for 2016, which would encompass the period from October 1–December 31, 2016, during which time the HERO5 and Karma drones became available and the supply problems were eventually disclosed to the market.

#### F. SOX Certifications

Oxley Act of 2002 ("SOX") that they filed with the SEC in connection with the filing of GoPro's November 4, 2016 Form 10-Q quarterly report for the quarter ended September 30, 2016. They certified that the quarterly report "fully complies with the requirements of Section 13(a) and 15(d) of the Securities Exchange Act of 1934" and that the information contained therein "fairly presents, in all material respects, the financial condition and results of operations of GoPro, Inc. for the periods presented [t]herein." *Id.* at Ex. 32.01. Woodman and McGee each further certified that they each "reviewed this quarterly report" and:

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- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

\* \* \*

*Id.* at Exs. 31-01 (Woodman's certification), 31.02 (McGee's certification). These statements add to the inference that that those Defendants acted with scienter.

Defendants acted with scienter.

## **CLASS ACTION ALLEGATIONS**

- 150. Plaintiff brings this action pursuant to Rule 23(a) and 23(b)(3) of the Federal Rules of Civil Procedure on behalf of themselves and all persons and entities who purchased GoPro common stock between September 19, 2016 and November 8, 2016, inclusive, and were damaged thereby, seeking to pursue remedies under the Exchange Act.
- 151. Excluded from the Class are the Defendants named herein, members of their immediate families, any firm, trust, partnership, corporation, officer, director or other individual or entity in which a Defendant has a controlling interest or which is related to or affiliated with any of the Defendants, and the legal representatives, heirs, successors-in-interest or assigns of such excluded persons.
- 152. The members of the Class are so numerous that joinder of all members is impracticable. During the Class Period, GoPro common stock was actively traded on the NASDAQ GM, which is an efficient market. While the exact number of Class members cannot be determined at this early stage, Plaintiff believes that thousands of people held GoPro common stock during the Class Period. Record owners and other members of the Class may be identified from records maintained by GoPro or its transfer agent and may be notified of the pendency of this action by mail, using a form of notice similar to that customarily used in securities class actions.
- 153. Plaintiff's claims are typical of the claims of the other members of the Class because Plaintiff and all members of the Class were similarly affected by Defendants' unlawful conduct as complained of herein.
- 154. Plaintiff will fairly and adequately protect the interests of the Class and has retained counsel competent and experienced in class action and securities litigation. Plaintiff has no interests that are contrary to or in conflict with those of the Class.

- 155. Common questions of law and fact exist as to all members of the Class, and predominate over any questions solely affecting individual members of the Class. The questions of law and fact common to the Class include, inter alia:
  - a) Whether the federal securities laws were violated by Defendants' acts as alleged herein;
  - b) Whether Defendants' publicly disseminated statements made during the Class Period contained untrue statements of material fact and/or omitted to state material facts necessary in order to make the statements made, in light of the circumstances under which they were made, not misleading;
  - c) Whether and to what extent Defendants' material untrue statements and/or omissions of material fact caused the market price of GoPro's common stock to be artificially inflated during the Class Period;
  - d) Whether Defendants acted with the requisite level of scienter in omitting and/or misrepresenting material facts;
    - e) Whether the Individual Defendants were controlling persons of GoPro;
  - f) Whether reliance may be presumed pursuant to the *Affiliated Ute* presumption or fraud-on-the-market doctrine; and
  - g) Whether the Class members have sustained damages, and if so, the proper measure of damages.
- 156. Plaintiff knows of no difficulty that will be encountered in the management of this action that would preclude its maintenance as a class action.
- 157. A class action is superior to all other available methods for the fair and efficient adjudication of this action because, among other things, joinder of all members of the Class is impracticable. In addition, since the damages suffered by individual members of the Class may be relatively small, the expense and burden of individual litigation would make it nearly impossible for members of the Class to bring individual actions.

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#### LOSS CAUSATION

- 158. During the Class Period, as detailed herein, Defendants engaged in a scheme to deceive the market and a course of conduct that artificially inflated GoPro's stock price and operated as a fraud or deceit on Class Period purchasers of GoPro stock by misrepresenting the Company's business and prospects. During the Class Period, Defendants misled investors regarding GoPro's HERO5 and Karma drone availability and inventory deficit in its supply (¶¶94, 98, 102, 104, 106, 108-09, 111), the feasibility of GoPro's revenue and profitability guidance (¶¶96, 108-09), the Karma drone's capabilities, product testing, and its design defect (¶¶109, 114, 116, 118), and the risks the Company faced (¶100). As a result of their purchases of GoPro common stock during the Class Period at artificially inflated prices, Plaintiff and other Class members suffered damages as the true facts and GoPro's fraud were revealed.
- 159. The respective Defendants' wrongful conduct, as alleged herein, directly and proximately caused the damages suffered by Plaintiff and the Class.
- 160. Defendants' false and misleading statements and omissions in their SEC filings and other public statements during the Class Period directly and proximately caused losses to Plaintiff and the Class. On the strength of these false and misleading statements, the Company's stock price was artificially inflated to a Class Period high of \$17.68 per share on October 5, 2016. Those misrepresentations and omissions that were not immediately followed by an upward movement in the Company's stock price served to maintain the share price at artificially inflated levels by maintaining and supporting a false positive perception of GoPro's business, operations, performance, and prospects. The allegations herein suffice under both a corrective disclosure and a materialization of the risk theory of loss causation.
- 161. GoPro's stock dropped three relevant times. These drops and their accompanying disclosures satisfy the corrective disclosure theory either alone or when coupled with other statements because they revealed some aspect of the fraud to the market and consequently removed a portion of the artificial inflation in the price of GoPro's stock and directly and proximately caused Plaintiff's and the other Class members to suffer damages. The first drop occurred on October 24,

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2016, after various reports by analysts and customers surfaced that supplies of HERO5 cameras and
Karma drones were insufficient to meet demand (¶¶73-76), correcting misrepresentations concerning
the sufficiency of GoPro's HERO5 and Karma drone supply and the Karma drone's global
availability on October 23, 2016 (¶¶94, 96, 98, 102, 104, 106), causing GoPro stock to decline \$1.05
per share to close at \$13.88 per share on Monday, October 24, 2016, a 7% decline from the previous
rading day's closing price (¶77).

- 162. The second drop occurred on November 4, 2016, after GoPro announced after market close on November 3rd that it lowered its fourth quarter and 2016 full year revenue guidance and updated its risk factors, correcting misrepresentations concerning (i) the sufficiency of GoPro's HERO5 and Karma drone supply (¶84, 102, 106); (ii) the Karma drone's global availability on October 23, 2016 (¶94, 98, 104); (iii) the feasibility of GoPro's revenue and profitability guidance (¶96, 108, 109); and (iv) the risks the Company faced (¶87, 100). On this news, GoPro stock declined \$0.78 per share to close at \$11.16 per share on November 4, 2016, a 6.5% decline from the previous day's closing price (¶86).
- 163. The third drop occurred on November 8, 2016, after GoPro announced the recall of its Karma drones, disclosing for the first time that it had only produced and sold 2,500 of them, correcting misrepresentations concerning (i) the sufficiency of GoPro's Karma drone supply (¶89, 102, 106, 108, 109, 111); (ii) the Karma drone's global availability on October 23, 2016 (¶¶89, 94, 98, 104, 111); (iii) the feasibility of GoPro's revenue and profitability guidance (¶¶89, 96, 108, 109, 123-24); (iv) the Karma drone's capabilities and its design defect ( $\P$ 89, 109, 114, 116, 118); and (v) the risks the Company faced (¶¶87, 100). On this news, GoPro stock declined \$0.45 per share to close at \$10.14 per share on November 9, 2016, a 4% decline from the previous day's closing price (90).
- 164. A subsequent disclosure on February 2, 2017 confirmed the foregoing misrepresentations. Lloyd v. CVB Fin. Corp., 811 F.3d 1200, 1210 (9th Cir. 2016) (finding subsequent press release that company mischaracterized loans confirmed investors' suspicions regarding subpoena announced one month prior constituted corrective disclosure). On that day,

1	GoPro reported that it missed its lowered fourth quarter and full year 2016 revenue guidance and
2	admitted that the Karma drone was the "biggest challenge to [its] quarterly revenue" (¶¶128-29),
3	correcting misrepresentations concerning (i) the sufficiency of GoPro's Karma drone supply (¶¶102
4	106, 108, 109, 111); (ii) the Karma drone's global availability on October 23, 2016 (¶¶94, 98, 104,
5	111); (iii) the feasibility of GoPro's revenue and profitability guidance (¶¶96, 108, 109); (iv) the
6	Karma drone's capabilities and its design defect (¶¶109, 114, 116, 118); and (v) the risks the
7	Company faced (¶100). In response, GoPro's stock declined \$1.39 per share to close at \$9.58 per
8	share on February 3, 2017, a 12% decline from the previous day's closing price (¶130).
9	165. The aforementioned disclosures suffice under the materialization of the risk theory of

165. The aforementioned disclosures suffice under the materialization of the risk theory of loss causation as well because Defendants' false and misleading statements and omissions in their SEC filings and other public statements during the Class Period concealed the risks underlying the HERO5 cameras' and Karma drone's availability and inventory deficit in its supply chain (¶¶94, 98, 102, 104, 106, 108, 109, 111), the feasibility of GoPro's revenue and profitability guidance (¶¶96, 108, 109), the Karma drone's capabilities and its design defect (¶109, 114, 116, 118), and the risks the Company faced in introducing the HERO5 camera and Karma drone (¶100), which would have spared all or some of Plaintiff's loss as a result of the disclosure that (i) GoPro lacked sufficient supply of Karma drones to meet demand and to make Karma readily available for sale globally on October 23, 2016 because GoPro had at most 2,500 drones available for sale, as explained in ¶¶48-49, 55, 59, 61-63, 71, 73-76, 80, 124; (ii) GoPro lacked sufficient supply of HERO5 cameras to meet demand as explained in ¶¶59-61, 81, 83-84, 131; (iii) GoPro's revenue and profitability guidance were not attainable due to GoPro's limited available supply of Karma drones and HERO5 cameras as explained in ¶¶71, 81, 84-85, 92, 124; (iv) GoPro was not "on track" to reach its revenue guidance due to GoPro's limited available supply of Karma drones and HERO5 cameras as explained in ¶¶71, 81, 84; (v) GoPro omitted then-known and present material risks attending GoPro's new product launches of Karma drones and HERO5 cameras as explained in ¶87, 148; (vi) GoPro's Karma drone suffered from an obvious design defect as explained in ¶67-69, 78-80, 127, that caused drones to lose power mid-flight and drop from the sky; and (vii) GoPro failed to conduct

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adequate quality control testing of its Karma drone's ability to fly and capture aerial footage that would have detected the design defect as explained in ¶48-49, 67-69, 72, 78-80, 127, 137.

166. Until shortly before Plaintiff filed this Complaint, he was unaware of the facts alleged herein and could not have reasonably discovered the alleged misrepresentations and omission by the exercise of reasonable diligence.

#### **CONTROL PERSON LIABILITY**

The Individual Defendants, because of their positions with GoPro, possessed the 167. power and authority to control the contents of GoPro's reports to the SEC, press releases, and presentations to securities analysts, money and portfolio managers, and institutional investors. Each of the Individual Defendants had a duty to (1) promptly disseminate complete, accurate, and truthful information with respect to the Company's inventory deficit and its impact on GoPro's revenues, the Karma drone's design defect, the risks the Company faced, and the Company's financial statements and operations; (2) correct any previously issued statements that were materially misleading or untrue when made so that the market could accurately price the Company's securities based upon truthful, accurate, and complete information; and (3) update any previously-issued forward-looking statements that became materially misleading or untrue so that the market could accurately price the Company's securities based upon truthful, accurate, and complete information. Each of the Individual Defendants was provided with copies of the Company's reports and press releases alleged herein to be false or misleading prior to, or shortly after, their issuance and had the ability and opportunity to prevent their issuance or cause them to be corrected. Because of their positions and access to material non-public information available to them, each of the Individual Defendants knew that the adverse facts and omissions specified herein had not been disclosed to, and were being concealed from, the public, and that the positive representations and omissions which were being made were then materially false and/or misleading.

#### THE FRAUD ON THE MARKET PRESUMPTION

168. At all relevant times, the market for GoPro's common stock was an efficient market for the following reasons, among others:

- a. GoPro's common stock was listed and actively traded on the NASDAQ (symbol GPRO), a highly efficient market;
- b. As a registered and regulated issuer of securities, GoPro filed periodic reports with the SEC, in addition to the frequent voluntary dissemination of information;
- c. GoPro regularly communicated with public investors through established market communication mechanisms, including through regular dissemination of press releases on the national circuits of major newswire services and through other wide-ranging public disclosures such as communications with the financial press and other similar reporting services;
- d. The market reacted to public information disseminated by GoPro;
- e. Approximately 18 analysts followed GoPro's business and wrote reports which were publicly available and affected the public marketplace;
- f. The material misrepresentation and omissions alleged herein would tend to induce a reasonable investor to overvalue GoPro's stock; and
- g. Without knowledge of the misrepresented or omitted facts, Plaintiff and other members of the Class purchased GoPro common stock between the time that the Defendants made the material misrepresentations and omissions the time that the truth was revealed, during which time the price of GoPro common stock was artificially inflated by Defendants' misrepresentations and omissions.
- 169. As a result of the above, the market for GoPro securities promptly digested current information with respect to the Company from all publicly available sources and reflected such information in the securities' prices. The historical daily trading prices and volumes of GoPro securities are incorporated herein by reference. Under these circumstances, all those who purchased GoPro common stock during the Class Period suffered similar injuries through their purchases of common stock at prices which were artificially inflated by Defendants' misrepresentations and omissions. Thus, a presumption of reliance applies.

#### THE AFFILIATED UTE PRESUMPTION

170. At all relevant times, Plaintiff and the Class reasonably relied upon Defendants to disclose material information as required by law and in the Company's SEC filings. Plaintiff and the Class would not have purchased GoPro common stock at artificially inflated prices if Defendants had disclosed all material information as required. Thus, to the extent Defendants wrongfully failed to disclose material facts and information concerning the circumstances surrounding GoPro's new product production issues and Karma's design defect, or otherwise omitted material facts and information, Plaintiff and the Class are presumed to rely on Defendants' omissions as established by the Supreme Court in *Affiliated Ute Citizens v. U.S.*, 406 U.S. 128 (1972).

### NO STATUTORY SAFE HARBOR

- 171. The safe harbor provisions for forward-looking statements under the Private Securities Litigation Reform Act of 1995 are applicable only under certain circumstances that do not apply to any of the materially false and misleading statements and omissions alleged in this Complaint.
- 172. First, many of the identified false and misleading statements and omissions herein are not forward-looking statements, but instead are statements of current or historic fact, or are actionable in context because they omit then-existing material facts.
- 173. Second, many of the identified false and misleading statements herein were not identified as forward-looking statements.
- 174. Third, to the extent there were any forward-looking statements that were identified as such at the time made, there were no meaningfully cautionary statements identifying important factors that could cause actual results to differ materially from those in the purportedly forward-looking statements, such as, *inter alia*, the availability of products in appropriate quantities to meet anticipated demand, the management of risks associated with new product production ramp-up, or that failure to complete product transitions effectively or in a timely manner could result in an inventory deficit. Such statements were also not accompanied by cautionary language that was meaningful because any such warnings or "risk" factors contained in, or incorporated by reference in,

the relevant press release, SEC filings, earnings class, or other public statement described herein were general, "boilerplate" statements of risk that would affect any consumer electronics company, and misleadingly contained no factual disclosure of any of the specific details concerning the GoPro's Karma and HERO5 inventory shortage and unavailability, Karma's design defect, or similar important factors that would give investors adequate notice of such risks.

175. Fourth, to the extent there were any forward-looking statements, Defendants are liable for those false and misleading forward-looking statements because at the time each of those forward-looking statements was made, the particular speaker knew that the particular forward-looking statement was false, or, by reason of what the speaker failed to note, was materially false and/or misleading, and/or that each such statement was authorized and/or approved by a director and/or executive officer of GoPro who actually knew that each such statement was false or misleading when made.

# **CAUSES OF ACTION**

#### **COUNT I**

# Violations of Section 10(b) of the Exchange Act and Rule 10b-5 Against All Defendants

- 176. Plaintiff re-alleges each allegation above as if fully set forth herein.
- 177. This Count is brought under Section 10(b) of the Exchange Act (15 U.S.C. § 78j(b)), and Rule 10b-5 promulgated thereunder by the SEC (17 C.F.R. § 240.10b-5), against all Defendants.
- Rule 10b-5(b) promulgated thereunder by making the false and misleading statements specified herein, including the statements in SEC filings, presentations, press release, conference calls, and analyst reports concerning GoPro's Karma drones' and HERO5 cameras' unavailability and supply, GoPro's revenue guidance, the Karma drone's defect, and the risks faced by the Company, whose truth they knowingly or recklessly disregarded when they failed to disclose material facts necessary to make the statements made, in light of the circumstances under which they were made, not false or misleading.

- 179. Defendants, individually and in concert, directly and indirectly, by the use, means, or instrumentalities of interstate commerce and/or the mails, engaged and participated in a continuous course of conduct to conceal non-public, adverse material information about GoPro's Karma drones' and HERO5 cameras' unavailability and supply, GoPro's revenue guidance, the Karma drone's defect, the risks faced by the Company, and the Company's operations and financial condition as reflected in the misrepresentations and omissions set forth above.
- 180. Defendants each had actual knowledge of the misrepresentations and omissions of material facts set forth herein, or acted with reckless disregard for the truth by failing to ascertain and to disclose such facts even though such facts were available to them, or deliberately refrained from taking steps necessary to discover whether the material facts were false or misleading.
- 181. As a result of Defendants' dissemination of materially false and misleading information and their failure to disclose material facts, Plaintiff and the Class Members were misled into believing that the Company's statements and other disclosures were true, accurate, and complete.
- 182. GoPro is liable for the acts of the Individual Defendants and other Company agents and personnel referenced herein under the doctrine of *respondeat superior*, as those persons were acting as the officers, directors, and/or agents of GoPro in taking the actions alleged herein.
- Defendants had misstated or omitted material facts about the Company's operations and financial performance or prospects. In so doing, Plaintiff and Class members relied directly or indirectly on false and misleading statements made by Defendants, and/or an absence of material adverse information that was known to Defendants or recklessly disregarded by them but not disclosed in Defendants' public statements. Plaintiff and Class Members were damaged as a result of their reliance on the Defendants' false and/or misleading statements and misrepresentations and omissions of material facts.
- 184. At the time of each of the Defendants' false statements, misrepresentations and omissions, Plaintiff and Class members were unware of their falsity and believed them to be true.

Plaintiff and the Class would not otherwise have purchased GoPro common stock at the prevailing prices had they known the truth about the matters discussed above.

- 185. Plaintiff is filing this action within two years after discovery of the facts constitution the violation, including facts establishing scienter and other elements of Plaintiff's claims, and within five years after the violations with respect to Plaintiff's investments.
- 186. By virtue of the foregoing, the Defendants have violated §10(b) of the Exchange Act and Rule 10b-5 promulgated thereunder.
- 187. As a direct and proximate result of Defendants' wrongful conduct, Plaintiff and the Class have suffered damages in connection with their purchases or acquisitions of GoPro common stock

#### **COUNT II**

# For Violations of Section 20(a) of the Exchange Act Against the Individual Defendants

- 188. Plaintiff re-alleges each allegation above as if fully set forth herein.
- 189. This Count is asserted against the Individual Defendants for violations of Section 20(a) of the Exchange Act, 15 U.S.C. § 78t(a), on behalf of all members of the Class.
- 190. As set forth in Count I, GoPro committed a primary violation of Section 10(b) of the Exchange Act by knowingly and/or recklessly disseminating materially false and misleading statements and/or omissions throughout the Class Period concerning the GoPro's Karma drones' and HERO5 cameras' unavailability and supply, GoPro's revenue guidance, the Karma drone's defect, and the risks facing the Company.
- officers and/or directors of GoPro, directly or indirectly, controlled the conduct of the Company's business and its representations to Plaintiff and the Class, within the meaning of § 20(a) of the Exchange Act. The Individual Defendants directly or indirectly controlled the content of the Company's SEC statements and press releases related to Plaintiff's and the Class's investments in GoPro common stock within the meaning of § 20(a) of the Exchange Act. Therefore, the Individual Defendants are jointly and severally liable for the Company's fraud, as alleged herein.

192. The Individual Defendants controlled and had the authority to control the content of the Company's SEC statements and press releases. Because of their close involvement in the every-day activities of the Company, and because of their wide-ranging supervisory authority, the Individual Defendants reviewed or had the opportunity to review these documents prior to their issuance, or could have prevented their issuance or caused them to be corrected.

- 193. The Individual Defendants knew or recklessly disregarded the fact that GoPro's representations were materially false and misleading and/or omitted material facts when made. In so doing, the Individual Defendants did not act in good faith. By virtue of their high-level positions and their participation in and awareness of GoPro's operations and public statements, the Individual Defendants were able to and did influence and control GoPro's decision-making, including controlling the content and dissemination of the documents that Plaintiff and the Class contend contained materially false and misleading information and on which Plaintiff and the Class relied.
- 194. The Individual Defendants had the power to control or influence the statements made giving rise to the securities violations alleged herein, and as set forth more fully above.
- 195. As a direct and proximate result of the Individual Defendants' wrongful conduct, Plaintiff and the Class suffered damages in connection with their purchases of GoPro common stock.

### PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

- A. Determining that the instant action may be maintained as a class action under Rule 23 of the Federal Rules of Civil Procedure, and certifying Plaintiff as the Class representatives;
- B. Requiring Defendants to pay damages sustained by Plaintiff and the Class by reason of the acts and statements alleged herein;
- C. Awarding Plaintiff and the other members of the Class prejudgment and postjudgment interest, as well as their reasonable attorneys' fees, expert fees, and other costs; and
- D. Awarding rescissory damages in favor of Plaintiff and the other Class members where appropriate against all Defendants, jointly and severally, for all injuries sustained as a result of

1	1 Defendants' wrongdoing, in an amount to	o be determined at trial, including pre-judgment and post-
2	judgment interest, as allowed by law;	
3	E. Awarding such other and	further relief as this Court may deem just and proper.
4	4 JURY	Y TRIAL DEMAND
5	Plaintiff hereby demands a trial b	y jury on all triable claims.
6		
7	7 Dated: March 14, 2017	Respectfully submitted,
8		By: <u>/s/ Richard W. Gonnello</u> Richard W. Gonnello
9		Richard W. Gonnello ( <i>pro hac vice</i> ) Katherine M. Lenahan ( <i>pro hac vice</i> )
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